

**Housing and homelessness referrals**

**Housing Consumer Education Centers**

**Berkshire County**

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| **Service** | **Contact** | **Telephone #** | **Email** |
| Permanent Housing and Financial Assistance | Calmira Carmon | (413) 499-1630 (ext.123) | ccarmon@berkshirehousing.com |
| Homelessness Prevention Services, including legal counseling, court-connected and community-based mediation services, case management, housing search and TPP assistance | Christine Green | (413) 443-713(ext.223) | chrisg@bcrha.com |

**Franklin County**

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| Service | Contact | Telephone # | Email |
| One-stop source of information, education and referrals | Charity Day | 863-9781 x 151 | [cday@fcrhra.org](mailto:cday@fcrhra.org) |

**Hampden/Hampshire Counties**

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| **Service** | **Contact** | **Telephone #** | **Email** |
| Hotline for all information, education and referrals | Hotline | 413-233-1600 | N/A |

**Hotel Case Managers**

***Holyoke and Springfield: Holyoke Hotel, Days Inn Holyoke and the Howard Johnsons Springfield***Provider agency: Center for Human Development  
Contact: Jane Banks  
Telephone: 413-737-2679  
Email: [jbanks@chd.org](mailto:jbanks@chd.org" \t "_blank)

***Chicopee:* Days Inn, Quality Inn, Econolodge**Provider agency: HAPHousing  
Contact: Ashley Brehm  
Telephone: 413-233-1748  
Email: abrehm@haphousing.org

***Greenfield:*** Days Inn & Quality Inn  
Provider agency: ServiceNet  
Contact: Fran LeMay  
Telephone: 413-774-6382  
Email: [flemay@servicenet.org](mailto:flemay@servicenet.org)