

**Housing and homelessness referrals**

**Housing Consumer Education Centers**

**Berkshire County**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Contact** | **Telephone #** | **Email** |
| Permanent Housing and Financial Assistance | Calmira Carmon | (413) 499-1630 (ext.123) | ccarmon@berkshirehousing.com |
| Homelessness Prevention Services, including legal counseling, court-connected and community-based mediation services, case management, housing search and TPP assistance | Christine Green | (413) 443-713(ext.223) | chrisg@bcrha.com |

**Franklin County**

|  |  |  |  |
| --- | --- | --- | --- |
| Service | Contact | Telephone # | Email |
| One-stop source of information, education and referrals | Charity Day | 863-9781 x 151 | cday@fcrhra.org |

**Hampden/Hampshire Counties**

|  |  |  |  |
| --- | --- | --- | --- |
| **Service** | **Contact** | **Telephone #** | **Email** |
| Hotline for all information, education and referrals | Hotline | 413-233-1600 | N/A |

**Hotel Case Managers**

***Holyoke and Springfield: Holyoke Hotel, Days Inn Holyoke and the Howard Johnsons Springfield***Provider agency: Center for Human Development
Contact: Jane Banks
Telephone: 413-737-2679
Email: jbanks@chd.org

***Chicopee:* Days Inn, Quality Inn, Econolodge**Provider agency: HAPHousing
Contact: Ashley Brehm
Telephone: 413-233-1748
Email: abrehm@haphousing.org

***Greenfield:*** Days Inn & Quality Inn
Provider agency: ServiceNet
Contact: Fran LeMay
Telephone: 413-774-6382
Email: flemay@servicenet.org