

HAMPDEN COUNTY CONTINUUM OF CARE  
FY15 CoC-ESG PERFORMANCE TARGETS

	PREV	ES - IND	ES- FAM	RRH- IND	RRH- FAM	TH YOUTH	TH ADULT	PSH Tier 1	PSH Tier 2
<b>Program Management</b>									
Utilization Rate	100%	-	-	100%	100%	≥ 85%	≥ 85%	≥ 85%	≥ 90%
<b>Targeting</b>									
Literally homeless at entry	-	-	-	100%	100%	≥ 80%	≥ 70%	≥ 90%	≥ 90%
Imminent risk of Homelessness	100%	-	-	-	-	-	-	-	-
<b>Effectiveness</b>									
Average length of stay	-	≤ 30 days	↓ 5%	-	-	12 mo	4 mo	-	-
Exit data captured*		50%	75%	90%	90%	95%	95%	95%	95%
<b>Successful Housing Outcome</b>									
Exits with/to PH	-	25%	60%	90%	90%	67%	67%	-	-
Total remain in housing or leave to PH	95%	-	-	-	-	-	-	≥ 85%	≥ 90%
Return to homelessness within 2 years after exit to PH*	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
<b>Income and Mainstream Benefits</b>									
Increase employment income	-	-	-		≥ 20%	≥ 20%	≥ 200%	≥ 2%	≥ 7%
Increase non-employment income	-	-	-		≥ 54%	≥ 54%	≥ 54%	≥ 54%	≥ 54%
Receive non-cash benefits	-	-	≥95%		≥ 90%	≥ 20%	≥ 70%	≥ 95%	≥ 90%
<b>Date Quality</b>									
Missing data elements	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 3%	≤ 5%	≤2%	≤2%
<b>Cost-Effectiveness</b>									
Cost Per Bed/ Unit Per Year*	-			-	-	-	-		
Cost Per participant/ Household Exit to PH*								-	-
<b>Spending</b>									
	High performer: CoC and ESG programs invoice monthly Satisfactory: CoC and ESG programs invoice at least quarterly Unsatisfactory: CoC and ESG programs submit invoices less than quarterly								

\*Not to be used as part of program evaluation for FY15 CoC competition.