

**HAMPDEN COUNTY CONTINUUM OF CARE
FY15 CoC-ESG PERFORMANCE GOALS**

	PREV	ES - IND	ES- FAM	RRH- IND	RRH- FAM	TH YOUTH	TH ADULT	PSH Tier 1	PSH Tier 2
Program Management									
Utilization Rate	100%	-	-	100%	100%	≥ 90%	≥ 85%	≥ 85%	≥ 90%
Targeting									
Literally homeless at entry	-	-	-	100%	100%	≥ 95%	-	≥ 85%	≥ 90%
Effectiveness									
Average length of stay	-	↓ 5%	↓ 5%	-	-	12 mo	-	-	-
Average length of stay until exit to PH	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Exit data captured*	90%	35%	75%	90%	90%	95%	95%	95%	95%
Successful Housing Outcome									
Exits to PH	-	20%	60%	90%	90%	85%	85%	-	-
Total remain in housing or leave to PH	95%	-	-	-	-	-	-	≥ 90%	≥ 85%
Return to homelessness within 2 yrs after exit to PH	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Income and Mainstream Benefits									
Increase employment income	-	-	10%	-	≥ 20%	≥ 30%	≥ 20%	≥ 2%	≥ 10%
Increase non-employment income	-	-	-	-	≥ 54%	≥ 10%	≥ 54%	≥ 54%	≥ 54%
Receive non-cash benefits	-	-	≥90%	≥ 90%	≥ 90%	≥ 90%	≥ 70%	≥ 90%	≥ 90%
Date Quality									
Missing data elements	≤3 %	≤ 5%	≤ 3%	≤ 5%	≤ 5%	≤ 3%	≤ 5%	≤5%	≤3%
Cost-Effectiveness									
Cost Per Bed/ Unit Per Year	No standard set at this time – measure for information only								
Cost Per participant/ Household Exit to PH	No standard set at this time – measure for information only								
Spending: measures are applied to CoC and ESG programs									
Invoice Timely	High performer: Invoice monthly Satisfactory: Invoice at least quarterly Unsatisfactory: Invoices less than quarterly								
Spend Down	Satisfactory for S+C programs: Spend at least 75% of grant Satisfactory for all other programs: Spend at least 90% of grant								