

## **3 County Continuum of Care 2015 Competition Guidance**

The US Department of Housing and Urban Development has released the Continuum of Care (CoC) FY 2015 Notice of Funding Announcement (NOFA) on September 18, 2015. The NOFA is available at <https://www.hudexchange.info/resource/4688/fy-2015-coc-program-nofa/>

Acting as the Collaborative Applicant for the 3 County Continuum of Care (MA-507), Hilltown CDC will coordinate the submission of the 3 County Continuum of Care application to HUD due **November 20, 2015 by 7:59:59pm eastern time**. Applications will include four types of individual project applications:

1. Grantees with current projects (FY 14) expiring in calendar year 2015 seeking **renewal** funding
2. Grantees with current projects (FY 14) expiring in calendar year 2015 seeking **reallocation** funds for a new eligible project
3. A single applicant proposal for a **new Permanent Supportive Housing or Rapid Rehousing Bonus** project
4. A new project specifically for a **centralized or coordinated assessment system**. The CoC may only apply for funds in this category by using reallocation.

### **Application Deadline**

Applications for renewal, reallocation, and permanent supportive housing bonus are due to the Collaborative Applicant, Hilltown CDC via the e-snaps web based system by **Tuesday , October 20, 2015 by 4:00 pm eastern time**.

For the 2015 3 County CoC competition, applicants may choose to reallocate current project funds to propose a new project. The only new projects that are eligible for funding are projects that provide 1) permanent supportive housing for the chronically homeless; or 2) rapid rehousing for homeless families with children. Applicants proposing these types of projects can apply for funding for a new project.

Existing 3 County CoC funded projects are eligible to apply for renewal funding.

The 3 County Continuum of Care expects to be awarded a minimum of **\$1,362,506 (Tier 1)** in this funding round. It may receive up to **\$1,602,948** if it scores well in this competition. Tier 1 includes a proposed **15% cut from HUD (\$240,442) as Tier 2**. Programs ranked lowest will appear in the Tier 2 category.

### **Scoring, Ranking and Selection of Applications:**

The 3 County Rural CoC will score and rank all applications for renewal, reallocated and permanent supportive housing bonus projects, and all complete and eligible applications will be scored by the CoC Board of Directors, using a scoring rubric developed by the Board. Scores will determine each project's rank in the CoC's application to HUD, and rank will determine placement into Tier 1 and Tier 2.

The scoring rubric promotes certain best practices or practices that will improve our local response to homelessness, align our response with national policies and best practices, and make our CoC application to HUD more competitive. These include:

Project applications will be ranked according to three criteria: 1) the degree to which the project contributes to CoC systems outcomes; 2) project performance as compared to all other funded projects; and 3) commitment to priority populations.

A total of 100 points is available: Up to 60 points for contributing to systems outcomes; up to 36 points for outperforming other CoC projects; and up to 4 points for targeting and/or serving priority populations.

In addition, up to 12 bonus points are available. Bonus points will be awarded based on brief narrative responses to 3 questions designed to provide a window into project operations and outcomes. Completion of the bonus questions is optional.

**The process for considering projects will include the following:**

A threshold requirement that submissions required in this guidance are complete and timely (failure to meet this requirement will result in project not being scored); Project scoring, to be applied to both renewal and new projects; Applicant interviews may be requested, that will be no longer than ½ hour and will be used for clarifying items that are part of the scoring. Once the committee completes the scoring, the committee may consider whether the initial scoring is likely to result in any critical service gaps and may make adjustments, but the rationale for any adjustments must be recorded and made public with the published ratings and rankings.

Because HMIS is required for the CoC and must be funded, the HMIS grant will receive the maximum score. In addition, some projects which are eligible for renewal are new projects which have not completed an initial year of operation. Due to this, these projects will be placed at the top of Tier 1 because they reflect HUD priorities and have not yet been able to demonstrate performance.

Proposers will be notified in writing on **October 27, 2014** of whether or not their application will be included and the amount allocated to their project. The list of ranking and rationale will be posted on the Hilltown CDC website on that date no later than **8pm**. [www.Hilltowncdc.org](http://www.Hilltowncdc.org)

**APPEAL**

Applicants (new and renewal) will have the opportunity to appeal the CoC Application Committee's Project Selections, Rankings and Tier Allocations by submitting a written letter of appeal **by 5 pm on October 30, 2015** to Dave Christopolis, [davec@hilltowncdc.org](mailto:davec@hilltowncdc.org). or PO Box 17, Chesterfield, MA 01012.

**Permanent Supportive Housing Bonus Project: \$240,442 or 15% is available for the 3 County CoC PSH Bonus project.** HUD has made bonus funding available for a Permanent Supportive Housing Bonus (PSH Bonus) to create new dedicated permanent supportive housing to serve the chronically homeless, a or a rapid re-housing project to serve families.

**Submitting an Application:**

Existing sub-recipient projects that are intending on applying for renewal or reallocated funds through this year's competition must log into their e-snaps account to complete their applications. The

Collaborative Applicant, Hilltown CDC, will make these applications available in e-snaps on **Friday 10/2/2015**.

Applicants who are submitting a Permanent Supportive Housing Bonus Project must also submit an application in e-snaps. The e-snaps web based application can be accessed at [www.hud.gov/esnaps](http://www.hud.gov/esnaps). New applicants who are not currently funded by the CoC must create an account in e-snaps in order to apply. Hilltown CDC can provide technical assistance with this process. Contact Dave Christopolis, Executive Director at 413-296-4536 ext. 118 or [davec@hilltowncdc.org](mailto:davec@hilltowncdc.org) for assistance. Applications will be set up in e-snaps within 48 hours of contacting the Collaborative Applicant.

**FY 2015 Project Application(s) required for each project application completed in e-snaps:**

**NOTE: sub-recipients must provide the items in bold below by 4pm, October 20, 2015 as part of their submission in e-snaps.** Other attachments will be submitted by the Collaborative Applicant.

**a. Project application charts, narratives, and attachments (sub-recipient)**

b. SF-424 Application for Federal Assistance (Collaborative Applicant)

c. The SF-424 Supplement, Survey on Ensuring Equal Opportunities for Application is for private nonprofit applicants only and completion/submission of this survey is voluntary (Collaborative Applicant)

**d. Documentation of Applicant and Sub-recipient Eligibility—all project applicants must attach documentation of eligibility—sub-recipient eligibility must also be attached to the project application (sub-recipient) – see j. and k. below.**

e. Applicant Certifications

f. Form HUD-2880, Applicant/Recipient Disclosure/Update Report must be attached for each project. Form HUD-2880 must include the correct amount of HUD assistance requested and must be dated no earlier than June 1, 2014 (Collaborative Applicant)

g. SF-LLL, Disclosure of Lobbying of Activities (if applicable) (Collaborative Applicant)

h. Applicant Code of Conduct. The Code must be attached in e-snaps or on file with HUD [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/administration/grants/conduct](http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/grants/conduct) (Collaborative Applicant)

i. Form HUD-50070, Certification for a Drug-Free Workplace dated no earlier than June 1, 2014. (Collaborative Applicant)

**j. Match and Leverage letters (sub-recipient)**

**k. New project applications must include an approved fiscal year agency budget and most recent audit**

## **HUD Priority Programs**

### **Permanent Supportive Housing for Chronically Homeless Individuals or Families**

Permanent housing is community-based housing, the purpose of which is to provide housing without a designated length of stay. Grant funds may be used for acquisition, rehabilitation, new construction, leasing, rental assistance, operating costs, and supportive services; definitions and guidance for each of these items are at 24 CFR 578.43-578.63.

In this competition, new PSH projects can only provide assistance to chronically homeless individuals or families headed by a chronically homeless person. Supportive services designed to meet the needs of the program participants must be made available to the program participants.

Any of the following types of housing can be used to provide permanent supportive housing: shared housing, SRO units, clustered apartments, scattered site apartments, or single family homes/townhouses/duplexes. The provider agency may own or lease the units, or may provide rental assistance which enables a program participant to rent the unit.

### **Rapid Rehousing for Individuals and Households with Children (RRH)**

Continuum of Care funds may provide supportive services, as set forth in § 578.53, and/or short-term (up to 3 months) and/or medium-term (for 3 to 24 months) tenant-based rental assistance, as set forth in § 578.51(c), as necessary to help a homeless individual or family, with or without disabilities, move as quickly as possible into permanent housing and achieve stability in that housing. When providing short-term and/or medium-term rental assistance to program participants, the rental assistance is subject to § 578.51(a)(1), but not § 578.51(a)(1)(i) and (ii); (a)(2); (c) and (f) through (i); and (l)(1).

**“Chronically homeless” is defined as** (1) An individual who: (i) Is homeless and lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and (ii) Has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least one year or on at least four separate occasions in the last 3 years; and (iii) Can be diagnosed with one or more of the following conditions: substance abuse disorder, serious mental illness, developmental disability, post-traumatic stress disorder, cognitive impairments resulting from brain injury, or chronic physical illness or disability; or (2) an individual who has been residing in an institutional care facility, including a jail, mental health or substance abuse facility, hospital or other similar facility for fewer than 90 days and has met all the criteria in paragraph (1) of this definition before entering that facility; or (3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.

### **CONVERTING TRANSITIONAL HOUSING**

Projects that currently operate as Transitional Housing may seek to convert in this competition to one of the models which evidence shows are most effective in ending homelessness: permanent supportive housing for the chronically homeless, or rapid rehousing for households with children.

The process for conversion is submittal of an application for a NEW project that will replace the existing project that will be phased out. An existing program choosing this option should not submit a renewal application for the current project, but should instead only submit the NEW application.

While there is always a risk that a new application will not be approved, an application for a program meeting national priorities would be expected to score higher than an application that does not respond to these priorities; therefore, the new application is likely to be more competitive than a renewal application for Transitional Housing projects. These projects are most likely to be funded if they use this competition as an opportunity for conversion.

### **MATCHING FUNDS AND LEVERAGE**

**Match:** The grantee must match all grant funds, except for leasing funds, with no less than 25% of funds or in-kind contributions from other sources. Guidance regarding cash and in-kind match is at 24 CFR

578.73. Grantees must also leverage other services or funds for program participants. **MATCH LETTERS MUST BE INCLUDED IN EACH SUB-RECIPIENT'S APPLICATION SUBMISSION.**

**Leverage:** includes all funds, resources, and/or services that your agency can secure on behalf of clients served in your CoC-funded project. Leverage can be cash or in-kind contributions, and is all services made available to program participants, whether or not the services would be eligible to be funded under the CoC program. Sample leverage letter at the end of this document. **LEVERAGE LETTERS MUST BE INCLUDED IN EACH SUBRECIPIENTS APPLICATION SUBMISSION.**

HUD provides important context for the leverage requirement here:

<https://www.onecpd.info/news/snaps-weekly-focus-leveraging-mainstream-services-funding>.

### **What Counts as Leverage?**

Leverage is the value of all the community resources that support people in your program, including your own program's volunteer and cash contributions, but also every other service in the community.

### **What CANNOT be Counted as Leverage?**

Rent or occupancy fees paid by program participants cannot be counted as leverage. Leverage for the Continuum of Care Program does not include other CoC-funded programs, and it does not include programs that provide services to CoC program participants before their entry into, or after their exit from, your CoC-funded housing program.

### **How Much Leverage Does My Program Need?**

Each CoC program must leverage resources, and the entire CoC must leverage resources equal to 150% of our CoC grant. To meet this CoC requirement, all programs are asked to provide 150% leverage.

### **How Is Leverage Documented?**

Leverage commitments must be documented in a letter from the entity that will provide the cash or in-kind commitment. A template is attached to this document to assist in making sure you provide all necessary information in leverage letters from your program partners.

### **What's the Value of In-kind Contributions?**

Services provided by individuals must be valued at rates consistent with those ordinarily paid for similar work in the recipient or sub-recipient's organization. If the recipient or sub-recipient does not have employees performing similar work, the rates must be consistent with those ordinarily paid by other employers for similar work in the same labor market.

## **ELIGIBLE PERSONS TO BE SERVED: HUD DEFINITION OF HOMELESS**

All projects submitted for funding must serve persons who meet the HUD definition of Homeless.

For the CoC Program, homeless means:

1. An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
  - a. An individual or family with a primary nighttime residence that is a public or private place not

designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;

b. An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or

c. An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;

The only persons who may be served by any **permanent supportive housing** projects are those who come from the streets, emergency shelters, safe havens, institutions or transitional housing. Additional guidance regarding this requirement follows:

Persons coming from transitional housing must have originally come from the streets or emergency shelters. Disabled individuals and families who were fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking, and are living in transitional housing are eligible for permanent supportive housing even if they did not live on the streets, emergency shelters or safe havens prior to entry into the transitional housing.

Persons exiting institutions where they reside for 90 days or less and came from the streets, emergency shelter, or safe havens immediately prior to entering the institution are also eligible for permanent supportive housing.

#### **Other Definitions:**

**Evidence-Based Practices:** activities that evaluation research has shown to be effective.

Housing First is a model of housing assistance that is offered without preconditions (such as sobriety or a minimum income threshold) or service participation requirements, and rapid placement and stabilization in permanent housing are primary goals. The only real expectations of Housing First, which the individual agrees to prior to starting with the program, is to agree to have support workers visit at home, to pay their rent on time and in full (or agree to third party payment of rent), and to avoid disrupting the reasonable enjoyment of other tenants in the same building that would cause their eviction.

**Literally Homeless** An individual or family who lacks a fixed regular and adequate nighttime residence, meaning (i) An individual or family with a primary nighttime residence that is a public or private place that is not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport or camping ground, (ii) An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelter, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state or local government programs for low-income individuals), or (iii) an individual who is exiting an institution where he or she resided 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.

**Mainstream Benefits** Publicly-funded programs that provide services, housing and income supports to low-income persons whether they are homeless or not. They include programs providing welfare, health care, mental health care, substance abuse treatment, and veterans' assistance.

**Permanent Supportive Housing (PSH):** permanent housing in which supportive services are provided to assist homeless persons with a disability to live independently. Permanent housing is community-based housing without a designated length of stay. To be permanent housing, the program participant must be the tenant on a lease for a term of at least one year, which is renewable for terms that are a minimum of one month long, and is terminable only for cause.

**Rapid Rehousing (RRH):** short-term (up to 3 month) or medium-term (3 to 24 months) financial assistance to obtain or maintain permanent housing, along with case management during the period of rental assistance.

**Scattered Site:** a housing model in which the housing units are not located in a single building.

**Transitional Housing (TH):** housing, where all program participants have signed a lease or occupancy agreement, the purpose of which is to facilitate the movement of homeless individuals and families into permanent housing within 24 months or such longer period as HUD determines necessary. The program participant must have a lease or occupancy agreement for a term of at least one month that ends in 24 months and cannot be extended.

**Contact:**

**Dave Christopolis**

**Collaborative Applicant/3 County CoC**

**413-296-4436 ext. 118**

**[davec@hilltowncdc.org](mailto:davec@hilltowncdc.org)**

## Sample Leveraging Documentation Letter

[This must be on the letterhead of the entity providing the resource]

### DOCUMENTATION OF LEVERAGED RESOURCED OR CASH MATCH

Information regarding the leveraged resource or cash match to be provided by this agency is in the chart below.

**Name of organization providing contribution:** ABC, inc.

**Type of contribution:** Cash or in-kind

**Numbers of clients to be served with the contribution:**

**Value of the contribution per client:** \$XX,XXX

**Total value of the contribution:** \$XX,XXX

**Name of project:** Your program

**Name of project sponsor:** Your organization

**Date the contribution will be available:** xx/xx/2014 through xx/xx/2015

**Name of person authorized to commit these resources:** person providing leverage letter

**Title of person authorized to commit these resources:** person providing leverage letter

**Signature of person authorized to commit these resources:**

**Date:**



## Renewal Project Ranking Criteria • 2015 NOFA

**Note: New projects for PSH, RRH or Coordinated Intake will be scored based on separate criteria to be distributed by 10-5-2015.**

Renewal projects will be ranked according to three criteria: 1) the degree to which the project contributes to CoC systems outcomes; 2) project performance as compared to all other funded projects; and 3) commitment to priority populations.

A total of 100 points is available: Up to 60 points for contributing to systems outcomes; up to 36 points for outperforming other CoC projects; and up to 4 points for targeting and/or serving priority populations.

In addition, up to 12 bonus points are available. Bonus points will be awarded based on brief narrative responses to 3 questions designed to provide a window into project operations and outcomes. Completion of the bonus questions is optional.

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### 1. Systems Measures

Projects will receive up to 10 points for their contribution toward each of the CoC Systems Measures: Utilization, cost-effectiveness, successful housing outcomes, improved employment outcomes, increased income, and access to mainstream benefits.

Points: **10 points** if the project exceeds the CoC Performance Goal by 10% or more  
**5 points** if the project meets the CoC Performance Goal  
**0 points** if the project does not meet the CoC Performance Goal and falls below it by 10% or more

### 2. Project Performance Measures

Projects will gain or lose up to 6 points for the degree to which they fall above or below the "average" CoC outcome for each systems measure.

Points: **1 - 6 points** for the degree to which the project exceeds the average project outcome  
**(-1) to (-6) points** for the degree to which the project falls below the average project outcome

### 3. Process Measures

Projects will receive up to 1 point for each of the priority populations they target and/or served, for a maximum of 4 points.

Points: **.5 points** for each priority population that the project is dedicated to: veterans; chronically homeless; youth; families with children  
**.5 points** for each priority population that the project served during the fiscal year, regardless of target population

## CoC Performance Measure Thresholds

<b>Effectiveness</b>	<p><b>1. Housing Stability</b></p> <p>At least 89% of CoC program participants exit to a PH destination or maintain their current PSH tenancy during the reporting year. [HUD threshold: 80%]</p>
	<p><b>2. Job and Income Growth</b></p> <p>a. 32% or more of CoC project participants are employed at exit. [HUD threshold: 20%]</p> <p>b. 65% or more of CoC project participants have income from sources other than employment. [HUD threshold: 54%]</p>
	<p><b>3. Mainstream Benefits</b></p> <p>At least 95% of CoC project participants have at least 1 source of mainstream benefits. [HUD threshold: 56%]</p>
<b>Efficiency</b>	<p><b>4. Utilization</b></p> <p>a. PSH project must have an average occupancy rate of at least 90% over the course of the reporting year.</p> <p>b. TH project must have an average occupancy rate of at least 80% over the course of the reporting year.</p>
	<p><b>5. Cost per Successful Housing Outcome</b></p> <p>a. PSH projects must spend less than 60% of CoC PSH project funds on producing a positive outcome, where a positive outcome is achieved when project participants maintain their housing or exit to another PH destination.</p> <p>b. TH projects must spend less than 75% of CoC TH project funds on producing a positive outcome, where a positive outcome is achieved when project participants exit to PH.</p>

### Example: System Measures

Points awarded for meeting CoC performance goals related to project efficiency and effectiveness, since meeting these goals contributes directly to the CoCs capacity to reduce and end homelessness.

<b>Points: Up to 60 points available</b>	10 Points: Exceeded CoC System Performance Goal by 10% or more
	5 Points: Met CoC System Performance Goal
	0 Points: Did Not Meet CoC System Performance Goal

October 1 to September 30		Efficiency		Effectiveness			
Program Type	Program	Average Utilization	Cost per (+) Outcome	% Successful Outcome	% Employed	% w. Nonempl. Income	% w. Noncash Benefits
<b>PSH</b>	<b>Performance Goal</b>	<b>90%</b>	<b>\$7K</b>	<b>89%</b>	<b>32%</b>	<b>65%</b>	<b>95%</b>
PSH	Project 1	100% = 10 pts	\$5K = 10 pts	100% = 10 pts	28% = 5 pts	100% = 10 pts	90% = 5 pts
PSH	Project 4	80%=0 pts	\$13K = 0 pts	85% = 5 pts	14% = 0 pts	90% = 10 pts	35% = 0 pts
PSH	Project 5	95%=5 pts	\$6.5K = 5 pts	68% = 0 pts	55% = 10 pts	60% = 5 pts	100% = 5 pts

### Example: Project Performance

Points awarded for producing project outcomes that are better than 50% of CoC projects; points detracted for producing outcomes that are worse than 50% of CoC projects. Projects are compared to other projects of their type (PSH or TH).

<b>Points: Up to 36 points available</b>	Above average: 1 - 6 points based on distance from CoC median (6 programs will be above the median, 6 will be below)
	Below average: -1 to -6 points based on distance from CoC median

Oct 1, 2014 - Sept 30, 2015		Efficiency		Effectiveness			
Program Type	Program	Average Utilization	Cost per (+) Outcome	% Successful Outcome	% Employed	% Nonempl. Income	% Noncash Benefits
<b>PSH</b>	<b>Project average</b>	<b>90%</b>	<b>\$7K</b>	<b>70%</b>	<b>25%</b>	<b>90%</b>	<b>85%</b>
PSH	Project 1	100% = 6 pts	\$5K = 3 pts	100% = 6 pts	Etc.	Etc.	Etc.
PSH	Project 2	93% = 1 pt	\$11K = -4 pts	86% = 4 pts			
PSH	Project 3	83% = -3 pts	1.8K = 6 pts	71% = 1 pt			

### Example: Process Measure Points

Points awarded for the project's commitment to processes that target HUD priority populations - veterans, chronic homeless persons, unaccompanied youth and young adults, and families with children - as measured by 1) dedication of the service model to a particular priority population; and 2) actual services provided to persons in priority populations, based on the number of persons served from each priority population during the reporting year.

#### Points: Up to 4 points available

.5 points: Service Model is dedicated to the Priority Population

.5 points: Project served the Priority Population during the reporting year (even if model is not dedicated to the priority population)

0 points: Service model does not target the Priority Population \*and\* no persons from the Priority Population were served during the reporting year

Program Type	Program	Veterans	Chronic Homeless Persons	Youth & Young Adults	Families with Children	Total for Program Model
<b>Service Model*</b>						
PSH	Project 1	0	0	0	0.5	0.5
PSH	Project 2	0.5	0.5	0	0	1
TH	Project 3	0	0	0	0.5	0.5

\* The project's service model is dedicated to one or more priority populations, e.g. Youth/Young Adults; or Chronically Homeless Veterans

Program Type	Program	Veterans	Chronic Homeless Persons	Youth & Young Adults	Families with Children	Total for Priority Persons Served	Total for Priority Populations
<b>Program Services**</b>							
PSH	Project 1	0	0.5	1	0.5	1.5	2
PSH	Project 2	0.5	0.5	0	0	1	2
TH	Project 3	0	0	0	0.5	0.5	1

\*\* The project served persons from the priority population during the reporting year (based on HMIS data)

### Example: Overall Project Ranking

A project ranking score is derived by tallying all awarded points, for a maximum score of 100 points plus up to 12 bonus points.

#### Points: Up to 100 points available plus up to 10 bonus points

0 to 60 points: Contributed to CoC Performance

(-36) to (+36) points: Exceeded of Fell Below Average CoC Project Performance

0 to 4 points: Targeted CoC Priority Populations

Top tier

Middle tier

Bottom tier


Program Type	Program	System Contribution Score	Project Outcomes Score	Priority Population Score	Total Ranking Score	Bonus Points	2015 Ranking Points
PSH	Project 1	55	13	2	70	0	70
TH	Project 2	30	18	2	50	5	55
PSH	Project 6	60	30	3	93	5	98
PSH	Project 8	10	24	0	34	10	44

**Bonus points will be awarded based on narrative responses to the 3 questions below. Up to 12 points are available.**

1. If your project's effectiveness fell below the CoC threshold on any system performance measure (successful outcome to housing, improved employment outcome, increased income, or access to mainstream benefits): Explain the circumstances or barriers faced by your project participants that interfered with optimal project outcomes. Specifically, describe the severity of needs and vulnerabilities experienced by participants, which may include low or no income, current or past substance abuse, or criminal records. Please provide anecdotal or empirical evidence to illustrate your point(s). **Points: 1 point will be awarded for each outcome that is addressed.**
2. Describe how your project implemented project eligibility and prioritization requirements such as requirements related to chronic homeless or disability status, and/or high service needs. **Points: 4 points will be awarded for a response that describes the process.**
3. Describe how CoC funds impact the lives of your project participants. Please provide an example of a project participant who was assisted by your project. **Points: 4 points will be awarded for a response that describes impact.**