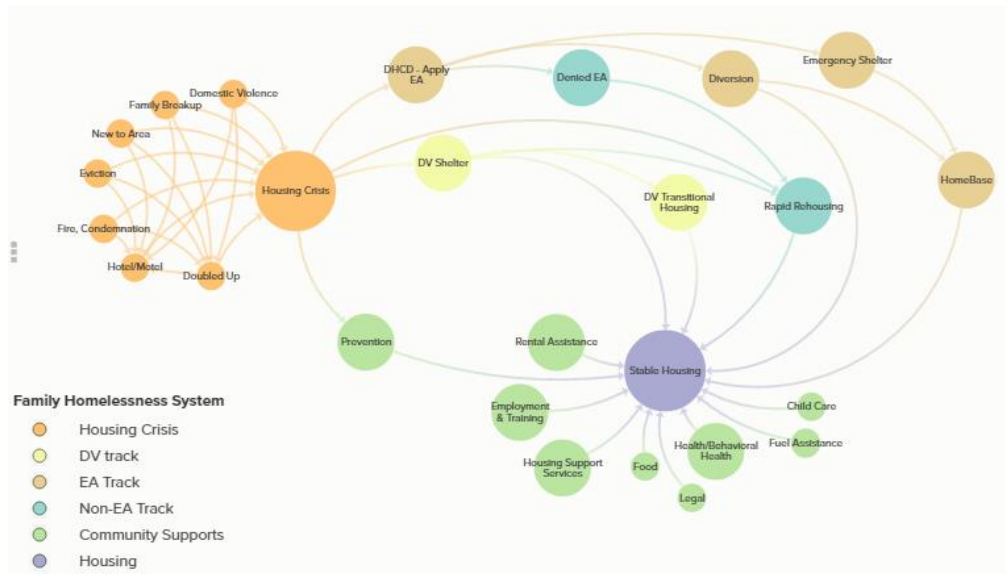


Family Homelessness

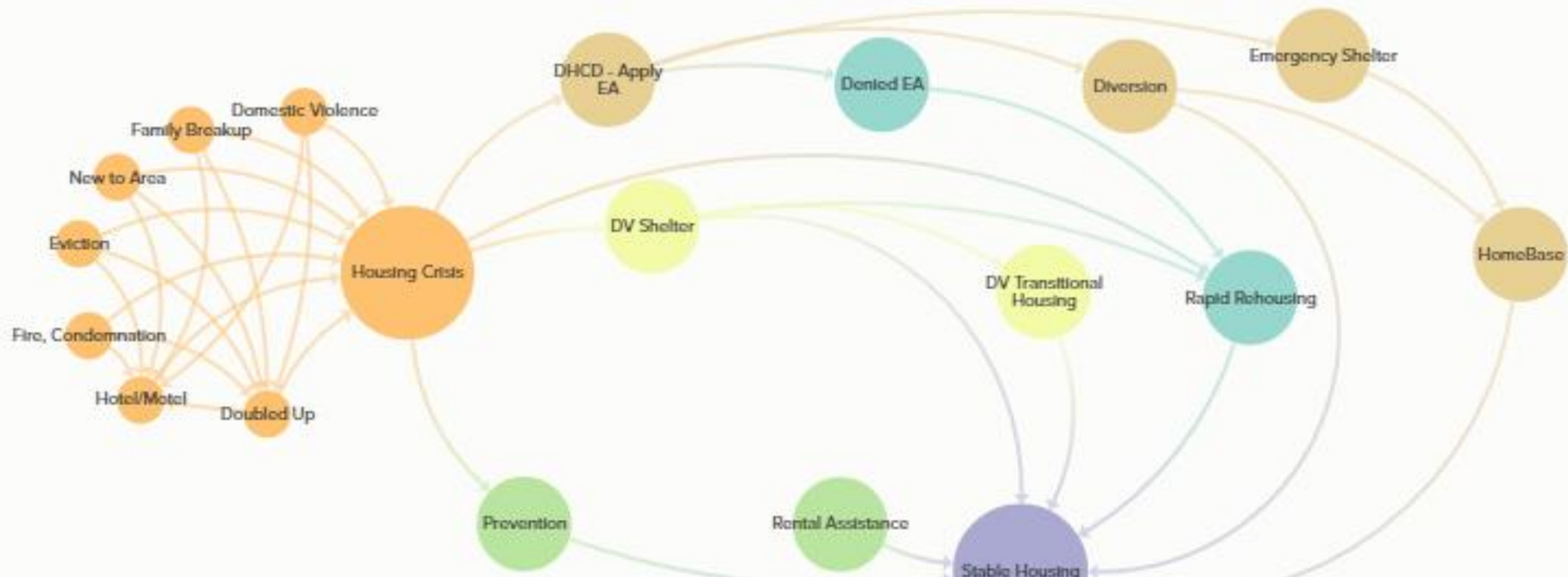
Springfield-Hampden County Continuum of Care

February 14, 2017



Family Homeless System Stakeholder Agencies Hampden County				
Housing Crisis	Not EA-Eligible	DHCD/EA System	DV	Housing
Housing Court City Code Enforcement Red Cross (Response to Fire) BHN Crisis Team DV Hotlines DHCD/EA Offices K-12 schools Early Childhood Ed providers	HAP (RRH) Catholic Charities (RRH)	DHCD (Eligibility) CHD (Diversion, Shelter) HAP (Shelter) NEFWC (Shelter) VOC (Shelter)	YWCA (RRH, Shelter, TH) Womanshelter (Shelter) HAP Safe Step (TH) Catholic Charities (RRH)	DHCD (HomeBase) HAP (RRH) Catholic Charities (RRH) Private landlords (units) Subsidized landlords (affordable units) Housing authorities (Public housing, section 8) CHD/VOC/HAP (PSH)
Community Supports				
Prevention HAP - RAFT Catholic Charities MHA - TPP	Rental Assistance HAP Housing Authorities Subsidized Units	Health/Behavioral Primary Care Mental Health Substance Abuse Crisis Services Hospitals	Employment/Training Secure Jobs CareerPoint FutureWorks Community Colleges Partners for Community	Other Supports Child Care Fuel Assistance Food banks Legal Public Schools

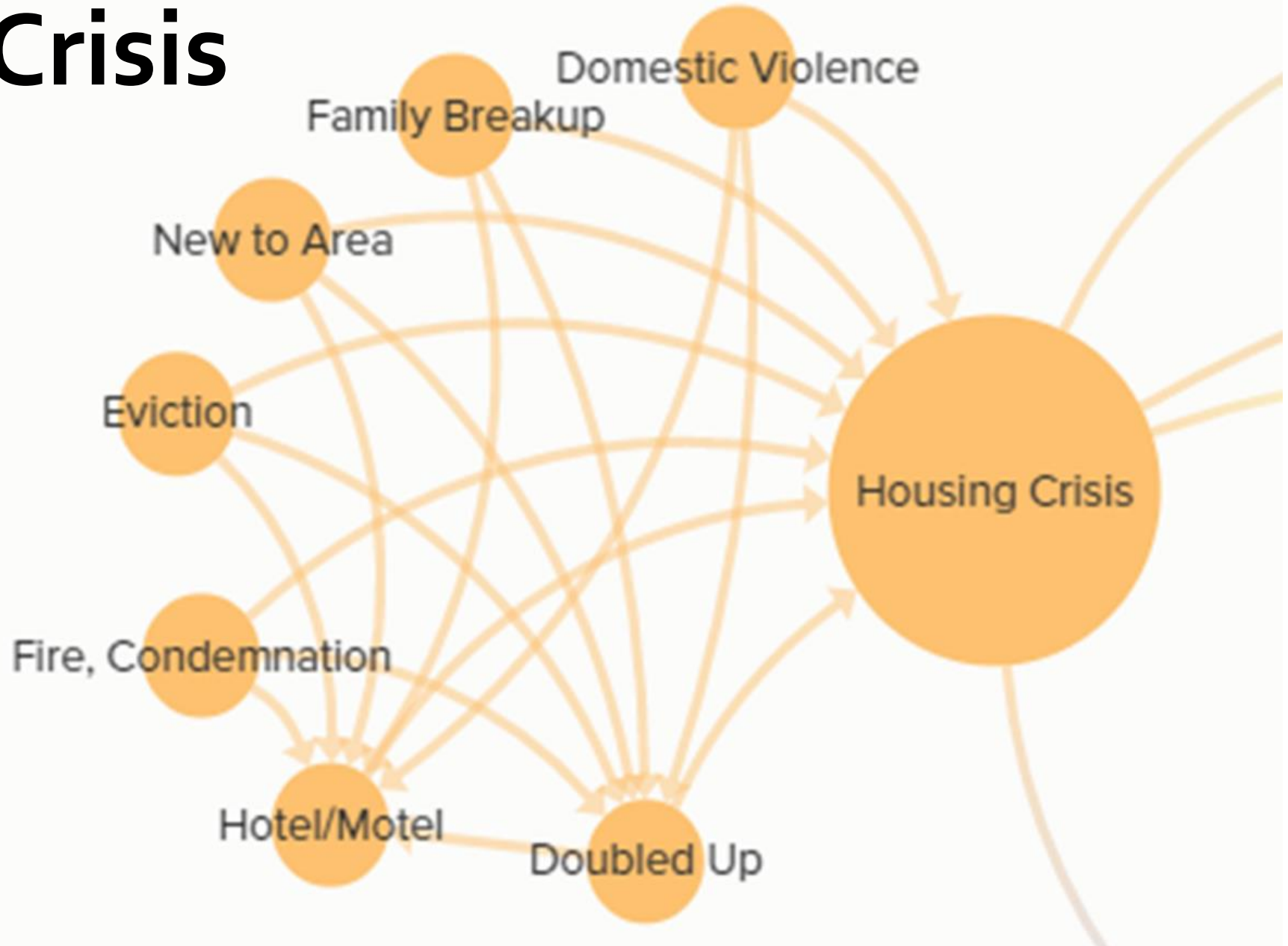
System Map & Stakeholders



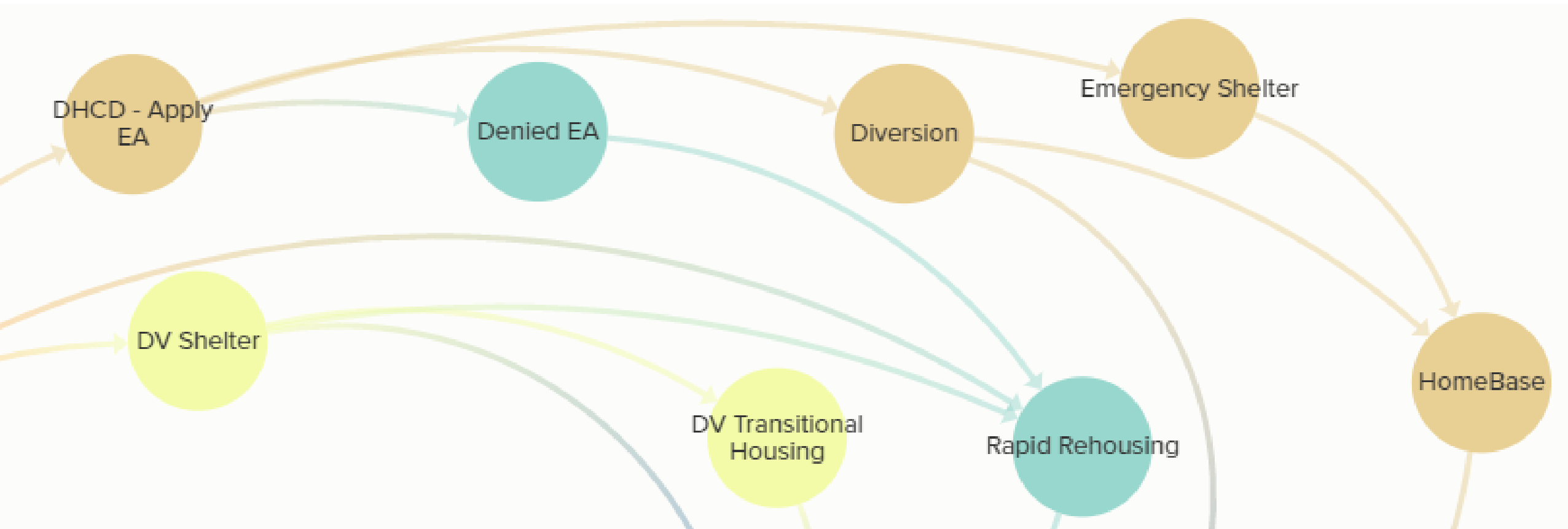
Family Homelessness System

- Housing Crisis
- DV track
- EA Track
- Non-EA Track
- Community Supports
- Housing

Housing Crisis



Emergency Services



Housing & Stabilization



Family Homeless System Stakeholder Agencies

Hampden County

Housing Crisis

Housing Court
City Code Enforcement
Red Cross (Response to Fire)
BHN Crisis Team
DV Hotlines
DHCD/EA Offices
K-12 schools
Early Childhood Ed providers

Not EA-Eligible

HAP (RRH)
Catholic Charities (RRH)

DHCD/EA System

DHCD (Eligibility)
CHD (Diversion, Shelter)
HAP (Shelter)
NEFWC (Shelter)
VOC (Shelter)

DV

YWCA (RRH, Shelter, TH)
Womanshelter (Shelter)
HAP Safe Step (TH)
Catholic Charities (RRH)

Housing

DHCD (HomeBase)
HAP (RRH)
Catholic Charities (RRH)
Private landlords (units)
Subsidized landlords (affordable units)
Housing authorities (Public housing, section 8)
CHD/VOC/HAP (PSH)

Community Supports

Prevention
HAP - RAFT
Catholic Charities
MHA - TPP

Rental Assistance
HAP
Housing Authorities
Subsidized Units

Health/Behavioral
Primary Care
Mental Health
Substance Abuse
Crisis Services
Hospitals

Employment/Training
Secure Jobs
CareerPoint
FutureWorks
Community Colleges
Partners for Community

Other Supports
Child Care
Fuel Assistance
Food banks
Legal
Public Schools

Goal:

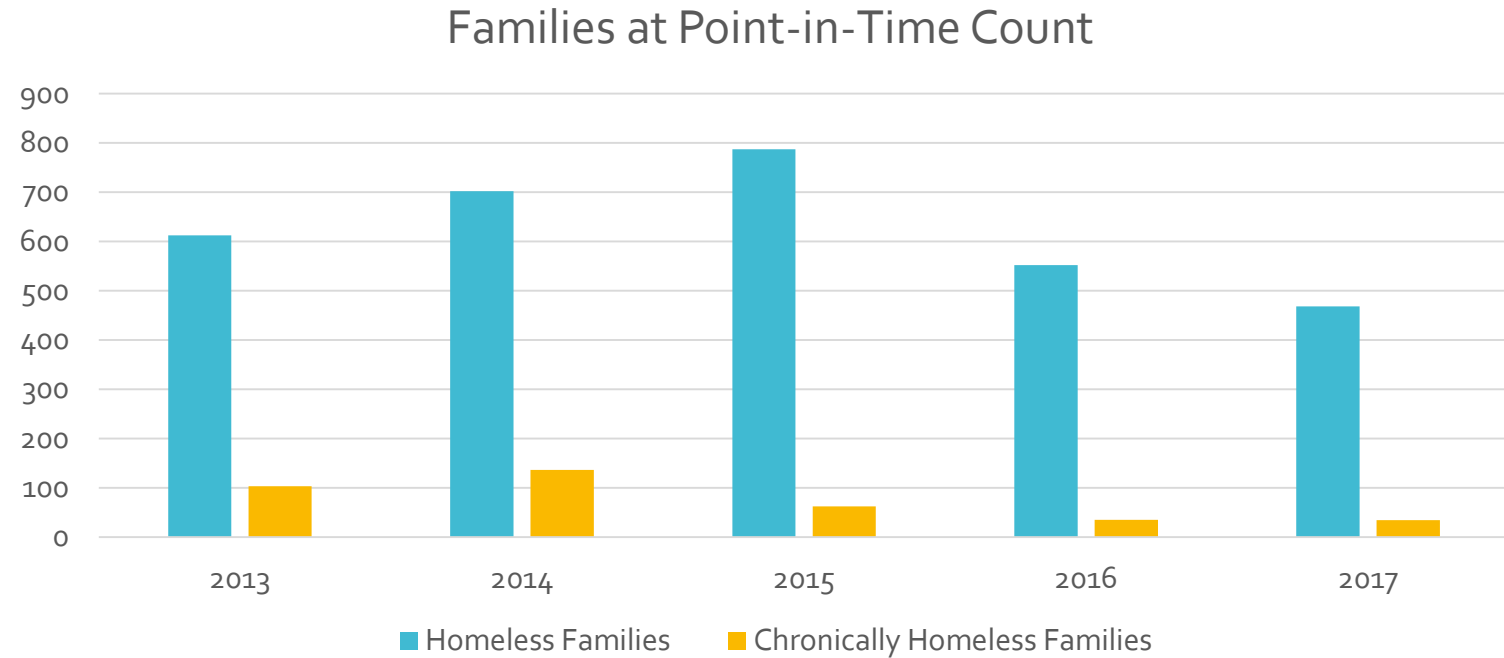
Decrease Family Homelessness

Data & Intervention Points

Data: HUD System Performance Measures

- **OVERALL GOAL**
 - **Reduce number of homeless families**
 - Point-in-Time Count
 - Annual Count
- **STRATEGIES**
 - **Prevention:** Reduce the number of families homeless for the first time
 - **Rapid Rehousing:**
 - Reduce the length of time families are homeless
 - Increase the number of families that exit shelter to permanent housing
 - **Stabilization:** Reduce the number of families return to homelessness after exit to shelter

Number of Homeless Families



Annual Count: Persons in Families

2015	3549
2016	3775

First-Time
Homelessness

2015	647
2016	646

Length of Stay

	Average	Median
2015	282	212
2016	250	178

Exits to Permanent Housing & Returns to Homelessness

	# exited to PH	# returned to homelessness within 2 years	% return to homelessness
2015	532	24	5%
2016	757	74	10%

Intervention Points



Objective	Decrease number of families entering shelter	Make shelter stays as short as possible	Prevent families from returning to shelter
Strategies	<ul style="list-style-type: none">• Diversion• Prevention – mediation, financial support• Connection to community supports	<ul style="list-style-type: none">• Early assessment• Rapid rehousing• Access to PSH or long-term subsidies where appropriate	<ul style="list-style-type: none">• Links to needed supports• Improve affordability through increased incomes or housing subsidy