

**DHCD EA Monthly Report, Statewide Summary  
March 2017**

**EA Applications and Placements**

| <b>EA Applications</b>                               | <b>Mar-17</b> | <b>Feb-17</b> | <b>YTD (#)</b> |
|--|---------------|---------------|----------------|
| Families Applying for EA                             | 650           | 532           | 6,596          |
| Health & Safety Assessments Completed                | 24*           | 209           | 1,948          |
| Families with Health & Safety Risk                   | 18            | 176           | 1,639          |
| Families Entering EA (Shelter, Motels, and HomeBASE) | 367           | 382           | 3,679          |
| Placement-to-Application Ratio                       | 56%           | 72%           | 56%            |

**Notes:**  
 Families submitting more than one application during a month were counted once.  
 Families entering EA includes families entering shelter or hotels/motels and families diverted from shelter or hotels/motels into HomeBASE at the front door.  
 \*The HAS assessments for 207 families referred in March were not complete at time of reporting. Four families refused to cooperate with their HAS assessments.

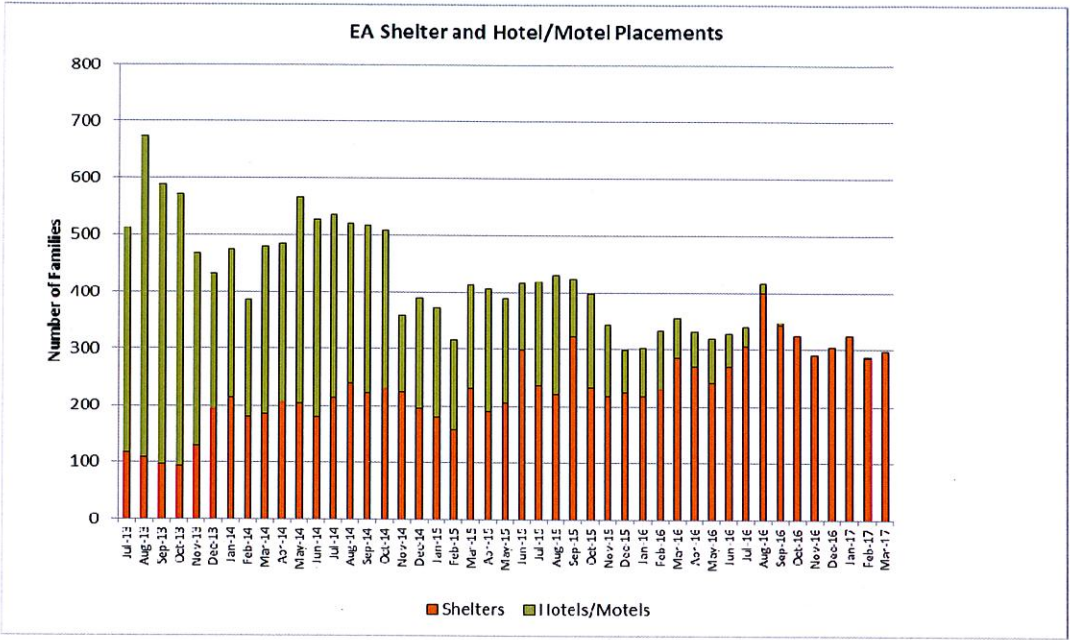
| <b>EA Placements</b>                 | <b>Mar-17</b> |                | <b>Feb-17</b> |                | <b>Year-to-Date</b> |                |
|--------------------------------------|---------------|----------------|---------------|----------------|---------------------|----------------|
|                                      | <b>Number</b> | <b>Percent</b> | <b>Number</b> | <b>Percent</b> | <b>Number</b>       | <b>Percent</b> |
| <b>Total Entering EA or HomeBASE</b> | <b>367</b>    | <b>100%</b>    | <b>382</b>    | <b>100%</b>    | <b>3,679</b>        | <b>100%</b>    |
| Entering EA Shelter/Motels           | 298           | 81%            | 287           | 75%            | 2,938               | 80%            |
| Presumptive Placements               | 52            | 14%            | 37            | 10%            | 335                 | 9%             |
| Shelters                             | 298           | 81%            | 286           | 75%            | 2,882               | 78%            |
| Motels                               | 0             | 0%             | 1             | <1%            | 56                  | 2%             |
| HomeBASE Diversions (Front Door)     | 69            | 19%            | 95            | 25%            | 741                 | 20%            |

**EA Shelter/Motels Placements, Reasons for Homelessness**

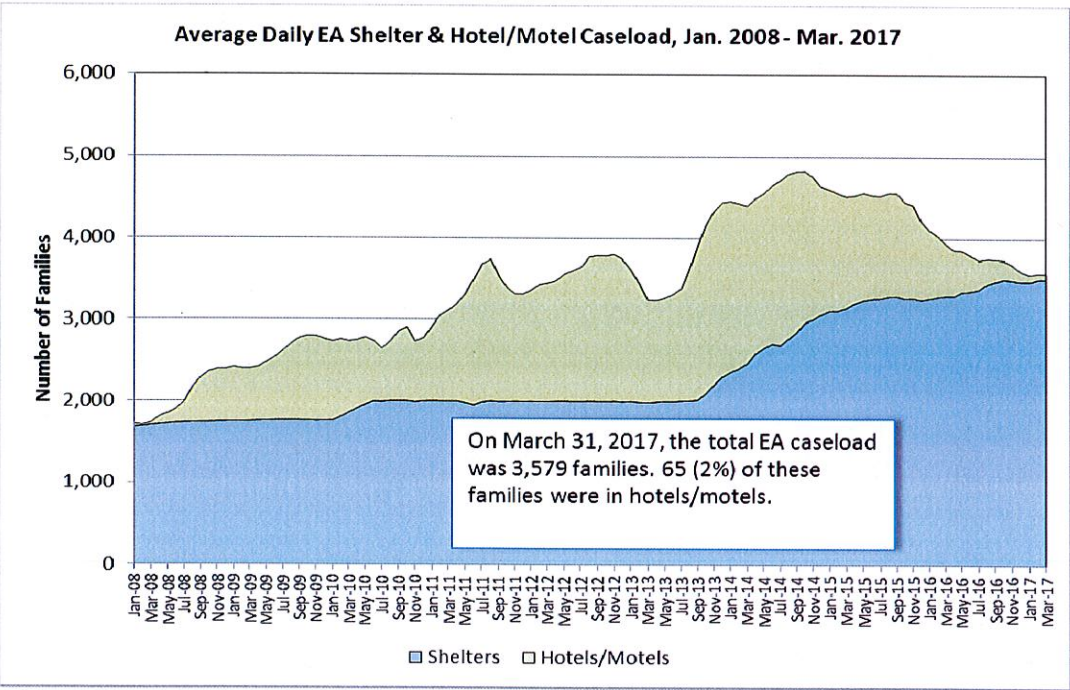
| <b>Reason</b>                          | <b>Mar-17</b> |                | <b>Feb-17</b> |                | <b>Year-to-Date</b> |                |
|--|---------------|----------------|---------------|----------------|---------------------|----------------|
|  | <b>Number</b> | <b>Percent</b> | <b>Number</b> | <b>Percent</b> | <b>Number</b>       | <b>Percent</b> |
| <b>Total</b>                           | <b>298</b>    | <b>100%</b>    | <b>287</b>    | <b>100%</b>    | <b>2,938</b>        | <b>100%</b>    |
| Domestic Violence                      | 53            | 18%            | 34            | 12%            | 417                 | 14%            |
| Fire/Natural Disaster                  | 7             | 2%             | 6             | 2%             | 56                  | 2%             |
| Evict: Condemnation                    | 1             | 0%             | 5             | 2%             | 28                  | 1%             |
| Evict: Excused Conduct                 | 0             | 0%             | 1             | <1%            | 2                   | <1%            |
| Evict: Foreclosure                     | 4             | 1%             | 2             | 1%             | 13                  | <1%            |
| Evict: Non Payment - Medical           | 1             | <1%            | 1             | <1%            | 3                   | <1%            |
| Evict: Non Payment - Disability        | 1             | <1%            | 2             | 1%             | 13                  | <1%            |
| Evict: Non Payment - Income Loss       | 20            | 7%             | 12            | 4%             | 211                 | 7%             |
| Evict: Non Renewal of Tenancy          | 11            | 4%             | 13            | 5%             | 105                 | 4%             |
| Threatened Evict - Unauthorized Tenant | 30            | 10%            | 42            | 15%            | 330                 | 11%            |
| -I&S: Violent Conduct                  | 8             | 3%             | 9             | 3%             | 65                  | 2%             |
| -I&S: Mental Illness                   | 6             | 2%             | 4             | 1%             | 31                  | 1%             |
| -I&S: Substance Abuse                  | 4             | 1%             | 3             | 1%             | 27                  | 1%             |
| -I&S: Conditions in Unit               | 5             | 2%             | 12            | 4%             | 78                  | 3%             |
| -I&S: Irregular Housing situation      | 92            | 31%            | 107           | 37%            | 896                 | 30%            |
| -I&S: Not Meant for Human Habitation   | 40            | 13%            | 23            | 8%             | 472                 | 16%            |
| TESI or Aid Pending                    | 15            | 5%             | 11            | 4%             | 191                 | 7%             |

**Note:** Families whose HomeBASE rental assistance benefit ended during the month may be placed in later months.

**Sources:** EA Daily Entry Reports and ASIST.



## EA Caseload



**Note:** Methodology for calculating shelter caseload changed in FY15 from an average daily number of contracted units (minus vacancies) to an end-of-the-month count of occupied shelter units using DHCD's bed registry.

## EA Exits

| Families Exiting Shelter and Hotels/Motels | Mar-17     |             | Feb-17     |             | Year-to-Date |             |
|--|------------|-------------|------------|-------------|--------------|-------------|
|  | Number     | Percent     | Number     | Percent     | Number       | Percent     |
| <b>Total Exits</b>                         | <b>288</b> | <b>100%</b> | <b>259</b> | <b>100%</b> | <b>3,005</b> | <b>100%</b> |
| Abandoned                                  | 30         | 10%         | 38         | 15%         | 380          | 13%         |
| Criminal Activity                          | 0          | 0%          | 0          | 0%          | 9            | <1%         |
| Feasible Alternative Housing with HB       | 148        | 51%         | 149        | 58%         | 1,622        | 54%         |
| Feasible Alternative Housing without HB    | 71         | 25%         | 36         | 14%         | 466          | 16%         |
| Ineligible                                 | 2          | 1%          | 3          | 1%          | 55           | 2%          |
| Rejected Placement                         | 2          | 1%          | 1          | <1%         | 14           | <1%         |
| NonCompliance                              | 3          | 1%          | 3          | 1%          | 72           | 2%          |
| Temporary Shelter Interruption             | 27         | 9%          | 16         | 6%          | 280          | 9%          |
| Other/Unknown                              | 5          | 2%          | 13         | 5%          | 107          | 4%          |

**Notes:**

Families terminated from shelter for abandoning their placements or non-compliance may return to the system pending an appeal.  
 Families receiving a Temporary Shelter Interruption may return to the system within 30 days.

## RAFT - Homelessness Prevention

| RAFT                                 | Mar-17     |             | Feb-17     |             | Year-to-Date |             |
|--------------------------------------|------------|-------------|------------|-------------|--------------|-------------|
|                                      | Number     | Percent     | Number     | Percent     | Number       | Percent     |
| <b>Families Applying</b>             | <b>453</b> | <b>100%</b> | <b>289</b> | <b>100%</b> | <b>4,139</b> | <b>100%</b> |
| Families Approved                    | 404        | 89%         | 247        | 85%         | 3,659        | 88%         |
| Asked to Leave                       | 106        | 23%         | 76         | 26%         | 1,060        | 26%         |
| Domestic Violence                    | 15         | 3%          | 10         | 3%          | 113          | 3%          |
| Eviction (Private)                   | 113        | 25%         | 70         | 24%         | 976          | 24%         |
| Eviction (Public/Subsidized Housing) | 75         | 17%         | 46         | 16%         | 641          | 15%         |
| Fire/Flood/Natural Disaster          | 7          | 2%          | 2          | 1%          | 28           | 1%          |
| Foreclosure                          | 3          | 1%          | 1          | <1%         | 20           | <1%         |
| Health and Safety                    | 11         | 2%          | 12         | 4%          | 108          | 3%          |
| HomeBASE RA Expiration               | 7          | 2%          | 3          | 1%          | 67           | 2%          |
| Severe Overcrowding                  | 35         | 8%          | 15         | 5%          | 414          | 10%         |
| Utility Shut-Off                     | 28         | 6%          | 12         | 4%          | 202          | 5%          |
| Other Crisis                         | 4          | 1%          | 0          | 0%          | 30           | 1%          |

## Expenditures

| <b>Expenditure Type</b> | <b>Mar-17</b> | <b>YTD FY17</b> | <b>Current Budget</b> | <b>Percent Spent<br/>FY17 YTD</b> |
|-------------------------|---------------|-----------------|-----------------------|-----------------------------------|
| Emergency Assistance    | \$14,854,884  | \$134,009,058   | \$176,000,222         | 76%                               |
| HomeBASE                | \$2,225,836   | \$22,285,787    | \$31,943,664          | 70%                               |
| RAFT                    | \$1,293,947   | \$12,928,341    | \$13,000,000          | 99%                               |

**Note:** Current month spending data are estimates.

**DHCD - EA Monthly Report  
March 2017**

|  | <b>Mar #</b> | <b>Mar %</b> | <b>Feb #</b> | <b>YTD</b>   | <b>YTD (%)</b> |
|--|--------------|--------------|--------------|--------------|----------------|
| <b>Families Applying for EA</b>                        |              |              |              |              |                |
| <b>Total</b>   | <b>650</b>   | <b>100%</b>  | <b>532</b>   | <b>6,956</b> | <b>100%</b>    |
| Boston   | 117          | 18%          | 76           | 1,305        | 19%            |
| Central Mass   | 63           | 10%          | 38           | 695          | 10%            |
| North Shore  | 203          | 31%          | 189          | 2,177        | 31%            |
| South Shore  | 134          | 21%          | 103          | 1,339        | 19%            |
| Western Mass   | 133          | 20%          | 126          | 1,440        | 21%            |
| <b>Families Placed in EA Shelter and Hotels/Motels</b> |              |              |              |              |                |
| <b>Total</b>   | <b>298</b>   | <b>100%</b>  | <b>287</b>   | <b>2,938</b> | <b>100%</b>    |
| Boston   | 105          | 35%          | 94           | 1,141        | 39%            |
| Central Mass   | 24           | 8%           | 22           | 222          | 8%             |
| North Shore  | 65           | 22%          | 62           | 592          | 20%            |
| South Shore  | 46           | 15%          | 47           | 451          | 15%            |
| Western Mass   | 58           | 19%          | 62           | 532          | 18%            |
| <b>Average Daily Number of Families in Motels</b>      |              |              |              |              |                |
| <b>Statewide Average</b>                               | <b>69</b>    | <b>100%</b>  | <b>78</b>    | <b>208</b>   | <b>100%</b>    |
| Boston   | 27           | 39%          | 34           | 87           | 42%            |
| Central Mass   | 3            | 4%           | 3            | 6            | 3%             |
| North Shore  | 37           | 54%          | 39           | 87           | 42%            |
| South Shore  | 2            | 3%           | 2            | 28           | 13%            |
| Western Mass   | 0            | 0%           | 0            | 1            | 0%             |
| <b>HomeBASE Entries (Diversion and Exits)</b>          |              |              |              |              |                |
| <b>Total</b>   | <b>220</b>   | <b>100%</b>  | <b>271</b>   | <b>2,490</b> | <b>100%</b>    |
| Berkshire  | 1            | 0%           | 0            | 15           | 1%             |
| CTI  | 32           | 15%          | 41           | 353          | 14%            |
| Franklin   | 4            | 2%           | 1            | 15           | 1%             |
| HAC  | 1            | <1%          | 1            | 35           | 1%             |
| HAP  | 42           | 19%          | 47           | 460          | 18%            |
| MBHP   | 50           | 23%          | 54           | 543          | 22%            |
| RCAP   | 6            | 3%           | 8            | 64           | 3%             |
| SMOC   | 7            | 3%           | 6            | 47           | 2%             |
| SSHDC  | 60           | 27%          | 83           | 706          | 28%            |
| LHAND  | 8            | 4%           | 17           | 142          | 6%             |
| CMHA   | 9            | 4%           | 13           | 110          | 4%             |

**Notes**

Average Daily Number of Families in Hotels is calculated as the average across weekly point-in-time estimates from the reported month; Hotel region indicates region of originating eligibility office. Totals may not equal the sum of regions due to rounding.

**Sources:** EA Daily Entry Report, ASIST, and EA Weekly Motel Reports.

DHCD - EA Monthly Report, Cumulative Data  
March 2017

|   | Current Month |       | Mar %     | Jul       | Aug       | Sep        | Oct        | Nov        | Dec       | Jan       | Feb   | FY17  |       |
|---|---------------|-------|-----------|-----------|-----------|------------|------------|------------|-----------|-----------|-------|-------|-------|
|   | Mar #         | Mar % |           |           |           |            |            |            |           |           |       | YTD # | YTD % |
| <b>Families Applying for EA</b>             | 650           | 100%  | 859       | 892       | 867       | 897        | 681        | 710        | 868       | 532       | 6,956 | 100%  |       |
| Boston                                      | 117           | 18%   | 161       | 189       | 178       | 165        | 141        | 111        | 167       | 76        | 1,305 | 19%   |       |
| Central Mass                                | 63            | 10%   | 89        | 85        | 87        | 92         | 82         | 76         | 83        | 38        | 695   | 10%   |       |
| North Shore                                 | 203           | 31%   | 303       | 275       | 253       | 261        | 209        | 232        | 252       | 189       | 2,177 | 31%   |       |
| South Shore                                 | 134           | 21%   | 146       | 161       | 161       | 198        | 114        | 138        | 184       | 103       | 1,339 | 19%   |       |
| Western Mass                                | 133           | 20%   | 160       | 182       | 188       | 181        | 135        | 153        | 182       | 126       | 1,440 | 21%   |       |
| <b>Health &amp; Safety Assessment</b>       |               |       |           |           |           |            |            |            |           |           |       |       |       |
| <b>H&amp;S Assessment Completed</b>         | 24            | 100%  | 223       | 267       | 264       | 259        | 228        | 212        | 262       | 209       | 1,948 | 100%  |       |
| Families with H&S Risk                      | 18            | 75%   | 183       | 232       | 226       | 221        | 179        | 174        | 230       | 176       | 1,639 | 84%   |       |
| <b>Families Placed in Shelter/Motels</b>    |               |       |           |           |           |            |            |            |           |           |       |       |       |
| <b>Total</b>                                | 298           | 100%  | 341       | 417       | 348       | 325        | 291        | 305        | 326       | 287       | 2,938 | 100%  |       |
| Families Placed in Motels                   | 0             | 0%    | 34        | 17        | 4         | 0          | 0          | 0          | 0         | 1         | 56    | 2%    |       |
| Presumptive Placement                       | 52            | 17%   | 45        | 47        | 29        | 21         | 26         | 36         | 42        | 37        | 335   | 11%   |       |
| Boston                                      | 105           | 35%   | 132       | 155       | 129       | 137        | 132        | 133        | 124       | 94        | 1,141 | 39%   |       |
| Central Mass                                | 24            | 8%    | 26        | 33        | 24        | 27         | 15         | 24         | 27        | 22        | 222   | 8%    |       |
| North Shore                                 | 65            | 22%   | 59        | 87        | 81        | 61         | 54         | 57         | 66        | 62        | 592   | 20%   |       |
| South Shore                                 | 46            | 15%   | 53        | 72        | 54        | 43         | 44         | 40         | 52        | 47        | 451   | 15%   |       |
| Western Mass                                | 58            | 19%   | 71        | 70        | 60        | 57         | 46         | 51         | 57        | 62        | 532   | 18%   |       |
| <b>Monthly Caseload (# of Families)</b>     | 03/31/17      |       | 7/31/2016 | 8/31/2016 | 9/30/2016 | 10/31/2016 | 11/30/2016 | 12/31/2016 | 1/31/2017 | 2/28/2017 |       |       |       |
| <b>Total</b>                                | 3,579         | 100%  | 3,739     | 3,757     | 3,751     | 3,739      | 3,687      | 3,607      | 3,568     | 3,582     | 3,668 | 100%  |       |
| Shelter                                     | 3,514         | 98%   | 3,382     | 3,452     | 3,483     | 3,510      | 3,498      | 3,481      | 3,481     | 3,510     | 3,479 | 95%   |       |
| Hotel/Motel                                 | 65            | 2%    | 357       | 305       | 268       | 229        | 189        | 126        | 87        | 72        | 189   | 5%    |       |
| <b>Average Number of Families in Motels</b> |               |       |           |           |           |            |            |            |           |           |       |       |       |
| <b>Statewide Average</b>                    | 69            | 100%  | 399       | 327       | 287       | 246        | 212        | 152        | 100       | 78        | 208   | 100%  |       |
| Boston                                      | 27            | 39%   | 163       | 136       | 119       | 99         | 88         | 69         | 47        | 34        | 87    | 42%   |       |
| Central Mass                                | 3             | 4%    | 10        | 8         | 5         | 6          | 5          | 6          | 4         | 3         | 6     | 3%    |       |
| North Shore                                 | 37            | 54%   | 158       | 128       | 115       | 105        | 90         | 63         | 47        | 39        | 87    | 42%   |       |
| South Shore                                 | 2             | 3%    | 65        | 54        | 47        | 36         | 29         | 14         | 2         | 2         | 28    | 13%   |       |
| Western Mass                                | 0             | 0%    | 4         | 1         | 1         | 0          | 0          | 0          | 0         | 0         | 1     | 0%    |       |
| <b>Placement to Application Ratio</b>       | 56.5%         |       | 49.1%     | 54.9%     | 50.3%     | 44.7%      | 57.0%      | 56.2%      | 45.4%     | 52.9%     |       |       |       |

| Reasons for Homelessness, Shelter/Motels |            |             |            |            |            |            |            |            |            |            |              |             |
|--|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-------------|
|  | Mar #      | Mar %       | Jul        | Aug        | Sep        | Oct        | Nov        | Dec        | Jan        | Feb        | YTD #        | YTD %       |
| <b>Total</b>                             | <b>298</b> | <b>100%</b> | <b>341</b> | <b>417</b> | <b>348</b> | <b>325</b> | <b>291</b> | <b>305</b> | <b>326</b> | <b>287</b> | <b>2,938</b> | <b>100%</b> |
| Domestic Violence                        | 53         | 18%         | 49         | 67         | 63         | 43         | 37         | 38         | 33         | 34         | 417          | 14%         |
| Fire/Natural Disaster                    | 7          | 2%          | 10         | 7          | 2          | 3          | 5          | 3          | 13         | 6          | 56           | 2%          |
| Evict: Condemnation                      | 1          | 0%          | 4          | 3          | 6          | 3          | 3          | 0          | 3          | 5          | 28           | 1%          |
| Evict: Excused Conduct                   | 0          | 0%          | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 1          | 2            | <1%         |
| Evict: Foreclosure                       | 4          | 1%          | 2          | 1          | 0          | 4          | 0          | 0          | 0          | 2          | 13           | <1%         |
| Evict: Non Payment - Medical             | 1          | <1%         | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 1          | 3            | <1%         |
| Evict: Non Payment - Disability          | 1          | <1%         | 2          | 1          | 1          | 5          | 0          | 0          | 1          | 2          | 13           | <1%         |
| Evict: Non Payment - Income Loss         | 20         | 7%          | 17         | 31         | 28         | 28         | 30         | 19         | 26         | 12         | 211          | 7%          |
| Evict: Non Renewal of Tenancy            | 11         | 4%          | 9          | 9          | 16         | 6          | 10         | 11         | 20         | 13         | 105          | 4%          |
| Threatened Evict - Unauthorized Tenant   | 30         | 10%         | 27         | 57         | 39         | 41         | 40         | 30         | 24         | 42         | 330          | 11%         |
| H&S: Violent Conduct                     | 8          | 3%          | 9          | 5          | 6          | 4          | 9          | 5          | 10         | 9          | 65           | 2%          |
| H&S: Mental Illness                      | 6          | 2%          | 4          | 1          | 3          | 6          | 2          | 2          | 3          | 4          | 31           | 1%          |
| H&S: Substance Abuse                     | 4          | 1%          | 5          | 6          | 3          | 2          | 1          | 1          | 2          | 3          | 27           | 1%          |
| H&S: Conditions in Unit                  | 5          | 2%          | 10         | 10         | 14         | 3          | 10         | 10         | 4          | 12         | 78           | 3%          |
| H&S: Irregular Housing situation         | 92         | 31%         | 89         | 120        | 88         | 87         | 76         | 109        | 128        | 107        | 896          | 30%         |
| H&S: Not Meant for Human Habitation      | 40         | 13%         | 74         | 67         | 59         | 69         | 52         | 48         | 40         | 23         | 472          | 16%         |
| Aid Pending                              | 7          | 2%          | 19         | 11         | 5          | 9          | 7          | 8          | 8          | 5          | 79           | 3%          |
| Replacement/TEI                          | 8          | 3%          | 11         | 21         | 15         | 11         | 8          | 21         | 11         | 6          | 112          | 4%          |
| <b>Shelter and Hotel/Motel Exits*</b>    |            |             |            |            |            |            |            |            |            |            |              |             |
| <b>Total</b>                             | <b>288</b> | <b>100%</b> | <b>399</b> | <b>394</b> | <b>331</b> | <b>307</b> | <b>313</b> | <b>372</b> | <b>342</b> | <b>259</b> | <b>3,005</b> | <b>100%</b> |
| Abandoned                                | 30         | 10%         | 66         | 63         | 47         | 27         | 35         | 37         | 37         | 38         | 380          | 13%         |
| Criminal Activity/Fraud                  | 0          | 0%          | 1          | 3          | 1          | 1          | 1          | 1          | 1          | 0          | 9            | <1%         |
| Feasible Alternative Housing with HB     | 148        | 51%         | 188        | 177        | 175        | 158        | 182        | 233        | 212        | 149        | 1,622        | 54%         |
| Feasible Alternative Housing without HB  | 71         | 25%         | 71         | 67         | 51         | 49         | 42         | 43         | 36         | 36         | 466          | 16%         |
| Ineligible                               | 2          | 1%          | 5          | 7          | 10         | 6          | 8          | 8          | 6          | 3          | 55           | 2%          |
| No Show/Rejected Placement               | 2          | 1%          | 3          | 4          | 0          | 1          | 1          | 1          | 1          | 1          | 14           | <1%         |
| NonCompliance/Termination for Cause      | 3          | 1%          | 13         | 14         | 8          | 17         | 5          | 5          | 4          | 3          | 72           | 2%          |
| Temporary Shelter Interruption           | 27         | 9%          | 34         | 34         | 28         | 35         | 33         | 35         | 38         | 16         | 280          | 9%          |
| Other/Unknown                            | 5          | 2%          | 18         | 25         | 11         | 13         | 6          | 9          | 7          | 13         | 107          | 4%          |
| <b>Hotel/Motel Exits*</b>                |            |             |            |            |            |            |            |            |            |            |              |             |
| <b>Total</b>                             | <b>6</b>   | <b>100%</b> | <b>45</b>  | <b>39</b>  | <b>27</b>  | <b>31</b>  | <b>35</b>  | <b>50</b>  | <b>31</b>  | <b>13</b>  | <b>277</b>   | <b>100%</b> |
| Abandoned                                | 0          | 0%          | 3          | 3          | 1          | 0          | 2          | 0          | 0          | 0          | 9            | 3%          |
| Criminal Activity                        | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| Feasible Alternative Housing with HB     | 6          | 100%        | 16         | 14         | 8          | 19         | 21         | 42         | 24         | 12         | 162          | 58%         |
| Feasible Alternative Housing without HB  | 0          | 0%          | 19         | 18         | 11         | 9          | 5          | 1          | 0          | 0          | 63           | 23%         |
| Ineligible                               | 0          | 0%          | 0          | 0          | 1          | 0          | 2          | 0          | 1          | 0          | 4            | 1%          |
| No Show/Rejected Placement               | 0          | 0%          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 1            | <1%         |
| NonCompliance/Termination for Cause      | 0          | 0%          | 4          | 2          | 0          | 3          | 2          | 1          | 0          | 0          | 12           | 4%          |
| Temporary Shelter Interruption           | 0          | 0%          | 0          | 1          | 6          | 0          | 2          | 6          | 6          | 0          | 21           | 8%          |
| Other/Unknown                            | 0          | 0%          | 2          | 1          | 0          | 0          | 1          | 0          | 0          | 1          | 5            | 2%          |

| HomeBASE Entries (Diversion and Exits)  |       |     |     |     |     |     |     |     |     |       |       |
|---|-------|-----|-----|-----|-----|-----|-----|-----|-----|-------|-------|
| Mar #                                   | Mar % | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | YTD # | YTD % |
| 220                                     | 100%  | 320 | 271 | 277 | 257 | 296 | 310 | 268 | 271 | 2,490 | 100%  |
| Berkshire                               | 0%    | 2   | 0   | 5   | 4   | 1   | 0   | 2   | 0   | 15    | 1%    |
| CTI                                     | 15%   | 34  | 55  | 41  | 29  | 55  | 29  | 37  | 41  | 353   | 14%   |
| Franklin                                | 2%    | 0   | 1   | 1   | 0   | 0   | 3   | 5   | 1   | 15    | 1%    |
| HAC                                     | <1%   | 5   | 2   | 7   | 5   | 9   | 3   | 2   | 1   | 35    | 1%    |
| HAP                                     | 19%   | 44  | 63  | 52  | 47  | 53  | 65  | 47  | 47  | 460   | 18%   |
| MBHP                                    | 23%   | 85  | 51  | 43  | 54  | 53  | 79  | 74  | 54  | 543   | 22%   |
| RCAP                                    | 3%    | 8   | 7   | 5   | 8   | 8   | 8   | 6   | 8   | 64    | 3%    |
| SMOC                                    | 3%    | 12  | 4   | 3   | 2   | 1   | 5   | 7   | 6   | 47    | 2%    |
| SSHDC                                   | 27%   | 94  | 60  | 94  | 83  | 86  | 79  | 67  | 83  | 706   | 28%   |
| LHAND                                   | 4%    | 15  | 19  | 16  | 15  | 16  | 23  | 13  | 17  | 142   | 6%    |
| CMHA                                    | 4%    | 21  | 9   | 10  | 10  | 14  | 16  | 8   | 13  | 110   | 4%    |
| <b>HomeBASE Diversion by Region</b>     |       |     |     |     |     |     |     |     |     |       |       |
| 69                                      | 100%  | 81  | 73  | 88  | 76  | 97  | 94  | 68  | 95  | 741   | 100%  |
| Berkshire                               | 1%    | 0   | 0   | 2   | 1   | 0   | 0   | 2   | 0   | 6     | 1%    |
| CTI                                     | 16%   | 19  | 34  | 18  | 18  | 35  | 18  | 19  | 23  | 200   | 27%   |
| Franklin                                | 1%    | 0   | 0   | 0   | 0   | 0   | 2   | 0   | 0   | 3     | <1%   |
| HAC                                     | 0%    | 1   | 1   | 1   | 3   | 4   | 1   | 0   | 1   | 12    | 2%    |
| HAP                                     | 14%   | 15  | 12  | 16  | 13  | 15  | 24  | 17  | 21  | 147   | 20%   |
| MBHP                                    | 8%    | 6   | 1   | 9   | 6   | 7   | 12  | 6   | 5   | 60    | 8%    |
| RCAP                                    | 0%    | 1   | 0   | 1   | 3   | 1   | 1   | 0   | 2   | 11    | 1%    |
| SMOC                                    | 0%    | 0   | 0   | 0   | 0   | 0   | 0   | 1   | 1   | 2     | <1%   |
| SSHDC                                   | 25%   | 38  | 19  | 36  | 29  | 30  | 35  | 18  | 38  | 268   | 36%   |
| LHAND                                   | 4%    | 1   | 5   | 5   | 2   | 3   | 1   | 3   | 3   | 27    | 4%    |
| CMHA                                    | 0%    | 0   | 1   | 0   | 1   | 0   | 0   | 2   | 1   | 5     | <1%   |
| <b>HomeBASE Shelter Exits by Region</b> |       |     |     |     |     |     |     |     |     |       |       |
| 142                                     | 100%  | 215 | 178 | 174 | 166 | 177 | 178 | 175 | 161 | 1,566 | 100%  |
| Berkshire                               | 0%    | 2   | 0   | 3   | 3   | 1   | 0   | 0   | 0   | 9     | 1%    |
| CTI                                     | 16%   | 14  | 20  | 23  | 11  | 20  | 11  | 18  | 18  | 151   | 10%   |
| Franklin                                | 3%    | 0   | 1   | 1   | 0   | 0   | 1   | 5   | 1   | 12    | <1%   |
| HAC                                     | 1%    | 4   | 1   | 6   | 2   | 5   | 2   | 2   | 0   | 23    | 1%    |
| HAP                                     | 28%   | 29  | 51  | 36  | 34  | 38  | 41  | 30  | 26  | 313   | 20%   |
| MBHP                                    | 35%   | 68  | 40  | 27  | 39  | 33  | 50  | 49  | 38  | 379   | 24%   |
| RCAP                                    | 6%    | 7   | 6   | 4   | 5   | 5   | 7   | 6   | 6   | 52    | 3%    |
| SMOC                                    | 6%    | 12  | 3   | 3   | 2   | 1   | 4   | 6   | 5   | 42    | 3%    |
| SSHDC                                   | 34%   | 47  | 36  | 51  | 49  | 51  | 32  | 47  | 42  | 389   | 25%   |
| LHAND                                   | 4%    | 11  | 12  | 10  | 12  | 9   | 14  | 6   | 13  | 91    | 6%    |
| CMHA                                    | 9%    | 21  | 8   | 10  | 9   | 14  | 16  | 6   | 12  | 105   | 7%    |



| HomeBASE Hotel Exits by Region       |            |             |            |            |            |            |            |            |            |            |              |             |
|--------------------------------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-------------|
|                                      | Mar #      | Mar %       | Jul        | Aug        | Sep        | Oct        | Nov        | Dec        | Jan        | Feb        | YTD #        | YTD %       |
| <b>Total</b>                         | <b>9</b>   | <b>100%</b> | <b>24</b>  | <b>20</b>  | <b>15</b>  | <b>15</b>  | <b>22</b>  | <b>38</b>  | <b>25</b>  | <b>15</b>  | <b>183</b>   | <b>100%</b> |
| Berkshire                            | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| CTI                                  | 0          | 0%          | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 2            | 1%          |
| Franklin                             | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| HAC                                  | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| HAP                                  | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| MBHP                                 | 7          | 78%         | 11         | 10         | 7          | 9          | 13         | 17         | 19         | 11         | 104          | 57%         |
| RCAP                                 | 0          | 0%          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 1            | 1%          |
| SMOC                                 | 1          | 11%         | 0          | 1          | 0          | 0          | 0          | 1          | 0          | 0          | 3            | 2%          |
| SSHDC                                | 1          | 11%         | 9          | 5          | 7          | 5          | 5          | 12         | 2          | 3          | 49           | 27%         |
| LHAND                                | 0          | 0%          | 3          | 2          | 1          | 1          | 4          | 8          | 4          | 1          | 24           | 13%         |
| CMHA                                 | 0          | 0%          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0            | 0%          |
| <b>RAFT</b>                          | <b>453</b> | <b>100%</b> | <b>483</b> | <b>506</b> | <b>497</b> | <b>525</b> | <b>524</b> | <b>488</b> | <b>374</b> | <b>289</b> | <b>4,139</b> | <b>100%</b> |
| Total Applying                       | 404        | 89%         | 447        | 467        | 442        | 450        | 479        | 418        | 305        | 247        | 3,659        | 88%         |
| Asked to Leave                       | 106        | 23%         | 125        | 137        | 121        | 151        | 129        | 123        | 92         | 76         | 1,060        | 26%         |
| Domestic Violence                    | 15         | 3%          | 11         | 11         | 12         | 9          | 18         | 16         | 11         | 10         | 113          | 3%          |
| Eviction (Private)                   | 113        | 25%         | 136        | 121        | 103        | 122        | 117        | 110        | 84         | 70         | 976          | 24%         |
| Eviction (Public/Subsidized Housing) | 75         | 17%         | 48         | 77         | 92         | 61         | 90         | 97         | 55         | 46         | 641          | 15%         |
| Fire/Flood/Natural Disaster          | 7          | 2%          | 4          | 2          | 2          | 3          | 2          | 4          | 2          | 2          | 28           | 1%          |
| Foreclosure                          | 3          | 1%          | 3          | 1          | 2          | 3          | 3          | 3          | 1          | 1          | 20           | <1%         |
| Health and Safety                    | 11         | 2%          | 11         | 16         | 11         | 14         | 12         | 15         | 6          | 12         | 108          | 3%          |
| Severe Overcrowding                  | 7          | 2%          | 8          | 8          | 13         | 5          | 7          | 10         | 6          | 3          | 67           | 2%          |
| Utility Shut-Off                     | 35         | 8%          | 59         | 74         | 63         | 52         | 74         | 23         | 19         | 15         | 414          | 10%         |
| Other Crisis                         | 28         | 6%          | 37         | 16         | 19         | 25         | 24         | 16         | 25         | 12         | 202          | 5%          |
| No Crisis                            | 4          | 1%          | 5          | 4          | 4          | 5          | 3          | 1          | 4          | 0          | 30           | 1%          |