



Emergency Shelters, Transitional Housing and Community Service Programs (Updated 11/25/19)

Emergency Shelter Services

Important Note: It is recommended that any discharging facility contact Health Care for the Homeless directly prior to discharge with any medical update including the following information:

- **If being discharged on medication, does patient have ability to obtain medication?**
- **Does patient have ability to follow medication regime?**
- **Provide as much specific information about medical follow-up and any psycho/social concerns.**

**Call HCH at Mercy Hospital: 413-748-9064
For after hours, 413-734-7140**

Springfield

Friends of the Homeless

755 Worthington Street, Springfield, MA 01105

Type of Service: shelter for homeless individuals (men and women)

Geographical Region Served: Springfield and Greater Springfield area

Eligibility Criteria: single individual at least 18 years of age

Contact person: Any FOH staff person can help. 413-732-3069

Westfield

Samaritan Inn Emergency Shelter and Transition Program

7 Free St. Westfield, MA

Type of service: Providing emergency shelter and transitional housing

Geographical region served: unlimited geographical area.

Eligibility Criteria: Individual intake for each person in need to determine the specific needs of that person to help alleviate homelessness.

Call Monday thru Friday, 9 am – 2 pm: (413) 568-3122

Springfield Rescue Mission

10 Mill Street, Springfield, MA 01105

Type of Service: Seasonal emergency shelter, 148 Taylor Street, over night – Men's intake: 4:00 pm, exit 8:00 am daily. First come, first served for a total of 30 beds.

Geographic Area Served: 50 mile radius of Springfield

Eligibility Criteria: Age 18 and older; all admitted males will take showers and place private belonging in a designated secure area during their stay, picking up those belongings and taking them upon leaving the next morning. They will receive toiletries, clean beds and two meals (dinner/ breakfast). Lights are out at 10 pm nightly. Behavior plays a vital role in one staying with us. No one can be a threat to self or others.

Contact: Miguel Cabrera, 413-723-0516

Holyoke

Loreto House (Providence Ministries for the Needy, Inc.)

51 Hamilton Street, Holyoke, MA

Type of Service: Transitional housing for homeless individuals (men) – open 24/7. Incorporated with McCleary House and Broderick House

Geographical Region Served: Greater Holyoke area

Eligibility Criteria: single male at least 18 years of age; homeless; alcohol & drug free upon admittance & while in residence. Interview process & drug test. Costs \$380/month

Contact person: Michael Lewis, or any LH staff person can help. [413-533-5909](tel:413-533-5909)



Northampton

Grove Street Inn (ServiceNet)

91 Grove St Northampton MA 01060

Type of Service: Emergency Shelter for Single Adults (18+ or with guardians consent under (18) Operating Hours Mon-Fri 4pm to 8am, open on the weekends

Geographic area served: Hampshire County

Eligibility Criteria for Service: Homeless, Alcohol and Drug Free, Ability to walk 1.5 miles or have transportation arranged Mon-Fri @ 8am and return @ 4pm. Self referral, all are on wait list and wait list ranges from 1-8 weeks wait for a bed

Contact person: Any staff

Phone: (413) 586-6001

Interfaith Emergency Shelter (ServiceNet)

43 Center St Northampton Ma 01060

Type of Service: Seasonal Emergency Shelter for Single Adults (18+ or with guardians consent under (18) Operating hours 6pm-7am everyday

Geographic area served: Hampshire County

Eligibility Criteria for Service: Homeless, Alcohol and Drug Free. Arrive at 5:45pm for the first time, doors open at 6pm. First come first serve

Contact person: Sam Cunningham

Phone/email: (shelter) 586-6750 Director 586-6001

Amherst

Craig's Doors

Amherst Seasonal Shelter @ First Baptist Church

434 North Pleasant Street, Amherst

www.craigdoors.org

Type of Service: Seasonal Emergency Shelter (Wet) – Behaviorally based enforcement of shelter rules

Hours: 9:30 pm – 8 am

Resource Center (daytime hours): Monday thru Thursday, 8 am – 3 pm

Geography: Amherst/Hampshire area

Main office contact: Any Staff Person, 413-256-0704

Franklin County

Wells St. Shelter (ServiceNet)

Type of Service: Single adult homeless shelter

Geographic Area Served: Franklin County

Eligibility Criteria: 18 years and older.

Contact: 413-772-0499

Greenfield Warming Center at the Salvation Army

72 Chapman Street, Greenfield

Open 7 pm – 7 am every until Nov. 1 through April 30

Light dinner/breakfast, showers available. Screening and referrals for additional services possible.

Contact: 413-772-6100 for information.

Pittsfield

ServiceNet

Barton's Crossing 1307 North Street, Pittsfield, MA

Our Friend's House 292 West Street, Pittsfield, MA

Type of Service: Emergency Shelter, Transitional Housing, Permanent Supportive Housing

Geographic area served: Berkshire County

Eligibility Criteria for Service: Homeless, Chronically Homeless, Individuals and Families

Phone/email: 413-442-1445 or 413-499-2877

North Adams

Louison House Transitional Housing (ServiceNet)

149 Church Street

North Adams, MA

Contact number: 413-663-6323

Type of Service: Transitional Housing, support services such as case management services, career/financial counseling, and life-skills training.

Geographic area served: Berkshire County

Eligibility Criteria for Service: This program can house families and individuals for up to two years even though most exit the program within 3-6 months. All clients must meet the federal definition of homeless and have documentation such as an eviction letter. All clients must accept supportive services provided by staff, and also create and follow their Individual Service Plans (ISPs).

Leeds

Soldier On (Veterans Shelter)

VA Campus: 421 N. Main St. Bldg 6 Leeds, MA 01053

Contact: 413-582-3059, press 2 for Intake

Geography: Western MA

Resource Centers

Resource Centers provide case management assistance, including referral to a broad array of services (for example, health and employment) and resources such as housing and shelter. Hours are generally mornings, 9 am – 12 noon, Monday – Friday.

Springfield

Friends of the Homeless Resource Center
755 Worthington Street

Open Door Social Services
287 State Street Springfield

Northampton

Resource Center (run by ServiceNet)
43 Center Street, Northampton

Greenfield

Resource Center (run by ServiceNet)
60 Wells Street, Greenfield

Community Service Program Contacts

- 1) **Greenfield/Franklin/Hampshire Counties: Clinical and Support Options,**
Supervisor Melinda Williams or Michele Reynolds.
Franklin County Phone 413-774-1000
Hampshire County Phone 413-5820471
- 2) **Athol /North Quabbin: Clinical and Support Options**
Supervisor Barbara Doyle Phone 978-249-9490
- 3) **Pittsfield/Berkshire Co: Clinical and Support Options**
Supervisor Susan Dawdy Phone 413-236-5656 FAX 413- 499-6572
- 4) **Springfield/Hampden Co Clinical and Support Options**
Supervisors Tom Colo X 3023, Sheila Forgue X 306 Phone 413-737-9544
- 5) **Springfield/Hampden Co BHN Behavioral Health Network**
Assistant Program Director Monique Gondek-Ashe Phone 413-304-2944
- 6) **Westfield/Hampden Co Carson Center**
Supervisor Charles Schoolcraft Phone 413-568-6141 X 184
- 7) **Springfield/Holyoke/Hampden and Hampshire Counties: MSPCC** Supervisor
Pat James Phone 413-726-0554, main number: 413-734-4978