



Emergency Shelters/Services for Individuals During COVID-19 Crisis

Note: Due to space and cost constraints, shelters are staying as locally based as possible, i.e., sheltering the people from their community. Referrals from outside the community should only be made following contact with shelter staff.

Springfield

Friends of the Homeless

755 Worthington St., Springfield

Capacity: 151

Please call 413-732-3069 to see if there are beds available

Guests screened for COVID symptoms; referred to alternate location if symptomatic

Westfield

Samaritan Inn

7 Free St., Westfield

Capacity: 19

Behavior based- No Drugs or Alcohol

Phone intakes only 9a-2p

(413)568-3122

Northampton

Grove Street Inn and Cot Shelter

91 Grove Street, Northampton

Capacity: Grove Street – 15; Cot Shelter – 10

Grove Street is available to shelter guests 24/7; Cot Shelter is available 24/7 on weekends but is used as a Resource Center during the weekdays

Point of Entry to both shelters is via Grove Street Inn. **Please call 586-6001 to check availability** or get on wait list; all new guests will be tested for COVID-19

Hampshire County Resource Center

43 Center Street, Northampton

Days and Hours of Operation:

Mon-Fri, 9 am-noon for mail pick-up and general inquiries

Tues and Thurs, 9 am – 3 pm (but appointment only from 1 pm – 3 pm for Resource Center assistance, call 413-337-9100 to schedule); other available services include: MassHealth/SNAP support, showers and laundry to unsheltered people, and access to health care through Health Services for the Homeless

Amherst

Craig's Doors Resource Center

434 North Pleasant St., Amherst (behind First Baptist Church)

Open from 12-3 PM

Mondays, Tuesdays, Thursdays & Fridays, June through September

(Craig's Doors continued):

Lunch is provided through a collaboration with Amherst Survival Center.

Other services include: Referrals, help with applications, computer and internet access, power for recharging devices, a place to receive USPS mail and some storage for personal belongings & documents.

Although the Resource Center is closed on Wednesdays, we partner with the UU Society of Amherst to serve take out breakfasts and coffee each Wednesday from 8-10 am.

The UU Meetinghouse is located 121 North Pleasant St., in Amherst.

Amherst Community Connections

236 N Pleasant Street, Amherst

(on the corner of N Pleasant St. and Hallock St.)

Hours:

M-F, 8:30 am - 5:30 pm

Contact:

Hwei-Ling Greeney

ACCinAmhersrt@gmail.com

413-345-0737

During COVID-19: Appointments only; no drop-ins

Services include: housing search support; applications for rental subsidy and other housing programs, referrals to related supports and resources. Particular programs include:

- Health Care for the Homeless appointments: Tuesdays, 8:30 am - 12:30 pm
- RAFT (homelessness prevention program) application support: Wednesdays, 9 am - 12 pm
- MassHealth Sign-Ups: Wednesdays, 10 am - 12 pm
- Info/Referral Program at Amherst Jones Library - Tues/Thurs, 2 pm - 5 pm

Greenfield - Wells Street Shelter

60 Wells Street, Greenfield

Capacity: 20, Open 24/7

Behavior Based--no alcohol or drugs allowed on property

Please call 413-772-6100

Pittsfield

St. Joseph's High School

22 Maplewood Avenue, Pittsfield

Capacity 50, Open 24/7

Behavior Based--no alcohol or drugs allowed on property

Doors close at 10pm

Please call 413-320-6550 to see if there are any beds available.

How to Access Isolation and Recovery Sites

(managed by the MA COVID-19 Response Command Center)

Shelters, hospitals, city/town officials, EMS, and even self-referral (in rare circumstance) may call the intake number to check eligibility & get a guest placed. **People should not show up at an isolation site without going through an intake process.**

Intake contact info: please call **781-438-9254** between the hours of **7 a.m. and 7 p.m.** The intake coordinator will determine eligibility, register an individual for the program, and have the guest placed and transported to the nearest Isolation and Recovery location that has availability.

Individuals must have a positive COVID-19 test or must have been seen by a medical provider and directed to isolate for them to be accepted. These sites are for individuals who have mild or moderate symptoms and do **not** need hospital level of care or nursing facility level of care. Medical treatment is not provided on site. These locations cannot support individuals who need assistance with Activities of Daily Living or who need the level of care provided at a Skilled Nursing Facility.

For those in need of testing:

Berkshire County providers/residents call: 413-262-5465

Other Western MA county residents should be connected to their local provider for evaluation and access to locally available testing.

The current active regional Isolation & Recovery Sites are: Pittsfield, Northampton, Taunton, Lexington, and Everett. Additional locally run sites are up & running at BCEC & Newton Pavilion in Boston, as well as a site in Chelsea/Revere.

Contact: Pamela Schwartz, Director, Western MA Network to End Homelessness

pschwartz@westernmasshousingfirst.org, 413-219-5658