



Emergency Shelters and Services for Individuals During COVID-19 Crisis

How to Access Isolation and Recovery Hotel Sites

(managed by the MA COVID-19 Response Command Center)

Call **(617) 367-5150** between the hours of 7 a.m. and 7 p.m.

Please see details at <https://www.mass.gov/info-details/covid-19-isolation-and-recovery-sites>

For Legal Assistance:

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint) or are behind on your rent and worried about eviction, **call Community Legal Aid at 1-855-252-5342 or apply directly for services here: www.communitylegal.org.**

Youth/Young Adult Resources

For assistance:

Hampden County, contact 1-413-316-4979 or [click here](#) for the flyer

Hampshire/Franklin Counties: contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services

Berkshire County: contact Berkshire County Regional Housing Authority at 413-443-7138 x229

Family Emergency Assistance Shelter

Call 866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application

EMERGENCY SHELTERS IN WESTERN MA

Note: Due to space and cost constraints, shelters are staying as locally based as possible, i.e., sheltering the people from their community. Referrals from outside the community should only be made following contact with shelter staff.

Springfield

Friends of the Homeless

755 Worthington St., Springfield

Capacity: approx. 150 beds

Please call 413-732-3069 if you are in the Greater Springfield area

Westfield

Samaritan Inn

7 Free St., Westfield

Capacity: 30

Behavior based- No Drugs or Alcohol
Phone intakes only 9a-2p
(413)568-3122

Northampton

First Churches COVID-19 Emergency Winter Shelter (now to 4/30/21)

129 Main Street, Northampton

Capacity: 32 beds

Please call 413 586-6001 to check availability or to get on wait list; all new guests will be tested for COVID-19 prior to admission

No drugs or alcohol use allowed on property

Grove Street Emergency Shelter

91 Grove Street, Northampton

Capacity: 15 beds

Please call 413 586-6001 to check availability or to get on wait list; all new guests will be tested for COVID-19 prior to admission

No drugs or alcohol use allowed on property

Amherst

Craig's Doors Shelter and Resource Center

Unitarian Society, 345 N. Pleasant Street

Capacity: 14 beds

Please call: 413-256-0704 to check availability

The University Lodge

20 beds but referral only - please call 413-256-0704 to check availability

A negative test is required upon entry

Amherst Community Connections

236 N Pleasant Street, Amherst

(on the corner of N Pleasant St. and Hallock St.)

Hours:

M-F, 8:30 am- 5:30 pm

Contact:

Hwei-Ling Greeney

ACCinAmhersrt@gmail.com

413-345-0737

During COVID-19: Appointments only; no drop-ins

Services include: housing search support; applications for rental subsidy and other housing programs, referrals to related supports and resources. Particular programs include:

- Health Care for the Homeless appointments: Tuesdays, 8:30 am - 12:30 pm
- RAFT (homelessness prevention program) application support: Wednesdays, 9 am - 12 pm
- MassHealth Sign-Ups: Wednesdays, 10 am - 12 pm
- Info/Referral Program at Amherst Jones Library - Tues/Thurs, 2 pm - 5 pm

Greenfield

Wells Street Shelter

60 Wells Street, Greenfield

Capacity: 30 (upon completion of renovation; currently 17 but alternate emergency shelter may be available)

Please call 413-772-6100 to check availability or to get on the waitlist

No drugs or alcohol use allowed on property

Pittsfield

St. Joseph's High School COVID-19 Emergency Winter Shelter (now to 4/30/21)

22 Maplewood Avenue, Pittsfield

Capacity: 50 beds

Closed from 8am-4pm Monday through Friday

Please call 413-320-6550 to check availability

No drugs or alcohol use allowed on property

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Contact: *Pamela Schwartz, Director, Western MA Network to End Homelessness*
pschwartz@westernmasshousingfirst.org, 413-219-5658