



Housing First
for Hampden, Hampshire,
Franklin and Berkshire Counties

Emergency Shelters and Services

(updated January 14, 2022)

How to Access Isolation and Recovery Hotel Sites

Call **(617) 367-5150** Monday to Friday 9 am – 5 pm, Saturday, 10 am – 2 pm

Please see details at <https://www.mass.gov/info-details/covid-19-isolation-and-recovery-sites>

For Legal Assistance:

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint) or are behind on your rent and worried about eviction, **call Community Legal Aid at 1-855-252-5342 or apply directly for services here: www.communitylegal.org.**

EMERGENCY SHELTERS IN WESTERN MA

Note: Due to space and cost constraints, shelters are staying as locally based as possible, i.e., sheltering the people from their community. Referrals from outside the community should only be made following contact with shelter staff.

Springfield

Friends of the Homeless

755 Worthington St., Springfield

Capacity: approx. 150 beds

Open 24/7

Please call 413-732-3069 if you are in the Greater Springfield area

Westfield

Samaritan Inn

7 Free St., Westfield

Phone intakes only 9a-2p

(413)568-3122

Capacity: 30 beds

Behavior based- No Drugs or Alcohol

Holyoke

Center for Human Development

1515 Northampton Rd, Holyoke (former Motel 6)

Contact: 413-302-5398

Capacity: 45 beds

Open 24/7

Northampton

First Churches COVID-19 Emergency Winter Shelter

129 Main Street, Northampton

Capacity: 25 beds

Open 24/7 through winter

Please call 413 586-6001 to check availability or to get on wait list

No drugs or alcohol use allowed on property

Grove Street Emergency Shelter

91 Grove Street, Northampton

Capacity: 15 beds due to COVID-19 protocols

Open 24/7 through winter

Please call 413 586-6001 to check availability or to get on wait list

No drugs or alcohol use allowed on property

Amherst

Craig's Doors – A Home Association, Inc.

Immanuel Lutheran Church

867 N Pleasant St., Amherst

Telephone: (413) 256-0704 Extension 2

Manager: Rachel Weiss

Capacity: 23

Hours: 5 pm – 7:30 am, Monday – Saturday; 5 pm – 7 am Sundays

Priority given to those who stayed the night before. Behavior based shelter

The Warming Place / Resource Center (opening approx. 12/10)

Ground Floor, VFW Post 754

457 Main Street Amherst

Hours: 8AM-4PM daily

Lunches, snacks, internet access, phones and limited case management

Phone: (413) 256-0704 extension 8, Manager: Jeremiah Blankenbaker

Greenfield

Wells Street Shelter

60 Wells Street, Greenfield

Capacity: 30

Please call 413-772-6100

No drugs or alcohol use allowed on property

Pittsfield

St. Joseph's High School COVID-19 Emergency Winter Shelter (now to 4/30/22)

22 Maplewood Avenue, Pittsfield

Capacity: 50 beds

Closed from 8am-4pm Monday through Friday

Please call 413-320-6550 to check availability

No drugs or alcohol use allowed on property

Warming Center—Robbins Avenue, Pittsfield open 8:30am-3:30pm Monday through Friday

North Adams

Louison House

99 Howland Ave, Adams

Contact: Kathy Keeser, 413-663-6323 Ext. 2

Capacity: 19 non-congregate beds

Open 24/7

No public drug or alcohol use on property

Youth/Young Adult Resources

For assistance:

Hampden County, contact 1-413-316-4979 or [click here](#) for the flyer

Hampshire/Franklin Counties: contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services

Berkshire County: contact Berkshire County Regional Housing Authority at 413-443-7138 x229

Family Emergency Assistance Shelter

Call 866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application

Contact: Pamela Schwartz, Director, Western MA Network to End Homelessness
pschwartz@westernmasshousingfirst.org, 413-219-5658