



Housing First
for Hampden, Hampshire,
Franklin and Berkshire Counties

Emergency Shelters and Services

(updated November 17, 2022)

For Rental Arrears: Please go to our [“need help”](#) page for a list of Prevention Resources.

For Legal Assistance:

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint), **call Community Legal Aid at 1-855-252-5342 or apply directly for services here: www.communitylegal.org.**

EMERGENCY SHELTERS IN WESTERN MA

Note: Due to space and cost constraints, shelters are staying as locally based as possible, i.e., sheltering the people from their community. Referrals from outside the community should only be made following contact with shelter staff.

Springfield

Friends of the Homeless

755 Worthington St., Springfield

Capacity: approx. 150 beds

Open 24/7 Please call 413-732-3069 to check availability or to get on wait list

No drugs or alcohol use allowed on property

Westfield

Samaritan Inn

7 Free St., Westfield

Phone intakes only 9a-2p

(413)568-3122

Capacity: 30 beds

Behavior based- No Drugs or Alcohol

Holyoke

Center for Human Development

1515 Northampton Rd, Holyoke (former Motel 6)

Contact: 413-302-5398

Capacity: 45 beds

Open 24/7

Northampton

Interfaith Emergency Shelter

43 Center Street, Northampton

Capacity: 14 beds

Open 7 days a week: Monday through Friday 4 pm – 8 am and all day Saturday and Sunday

Please call 413 586-6001 to check availability or to get on wait list

No drugs or alcohol use allowed on property

Grove Street Emergency Shelter

91 Grove Street, Northampton

Capacity: 19 beds

Open 24/7

Please call 413 586-6001 to check availability or to get on wait list

No drugs or alcohol use allowed on property

Amherst

Craig's Doors – A Home Association, Inc.

Executive Director: Tim McCarthy

Email: Tim@craigdoors.org

Director of Case Management: Jenn (Jai) Staples

Email: Jenn@craigdoors.org

Director of Operations: Allison Duddelston

Email: ADuddleston@craigdoors.org

Community Resource Center

434 N Pleasant Street, Amherst MA 01002

(Green Trailer, Behind First Baptist Church)

Phone: (413) 256-0704 extension 8,

Hours: 9AM – 5PM, Monday-Friday

Manager: Drew Simpson-Purinton

Services: Survival/Hygiene supplies, public shower, lunches/snacks, free Wifi, public phone, limited case management, clothing donation drop off/pick up

Craig's Place @ ILC

Immanuel Lutheran Church 11/1/22 – 5/30/23

867 N Pleasant St. Amherst, MA 01002

Phone: (413) 256-0704 Ext 2

HOURS: 24/7

Manager: Antonio Govan

Capacity: 23

Services: Low Threshold/Behavior Based shelter. 18+. Hot dinner served nightly. Priority given to those who stayed the night before. Comprehensive case management available. Bed assignment in the event of vacancy: 6PM 7 days/week (call ahead to verify vacancy). Admission: First-Come-First-Serve.

University Lodge (UML) ***Historically we may have deliberately left unlisted because technically, legally, according to the Town of Amherst it's not Zoned as a shelter, it's just a functioning motel*******

345 N. Pleasant St Amherst, MA 01002

Phone: (413) 256-0704 ext 3

HOURS: 24/7, Year-Round

Manager: Bianca Harper

Capacity: 20 Rooms/40 Beds

Services: Full functioning motel, hot dinner nightly, weekly activities, ALL rooms dual occupancy (roommate required). Placement based on vulnerability, voucher status and anticipated long term placement. Call to fulfill pre-intake to be added to "Turn Away Log."

Greenfield

Wells Street Shelter

60 Wells Street, Greenfield

Capacity: 30

Open 24/7

Please call 413-772-6100 to check availability or to get on a wait list

No drugs or alcohol use allowed on property

Pittsfield

St. Joseph's High School COVID-19 Emergency Winter Shelter (now to 4/30/22)

22 Maplewood Avenue, Pittsfield

Capacity: 50 beds

Open 24/7

Please call 413-320-6550 to check availability

No drugs or alcohol use allowed on property

North Adams

Louison House

99 Howland Ave, Adams

Contact: Kathy Keeser, 413-663-6323 Ext. 2

Capacity: 19 non-congregate beds

Open 24/7; No public drug or alcohol use on property

Youth/Young Adult Resources

For assistance:

Hampden County, contact 1-413-316-4979 or [click here](#) for the flyer

Hampshire/Franklin Counties: contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services

Berkshire County: contact Berkshire County Regional Housing Authority at 413-443-7138 x229

Family Emergency Assistance Shelter

Call 866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application

Contact: Pamela Schwartz, Director, Western MA Network to End Homelessness

pschwartz@westernmasshousingfirst.org, 413-219-5658