



## **Emergency Shelters and Services**

(updated May 3, 2023)

**For Rental Arrears:** Please go to our [“need help”](#) page for a list of Prevention Resources.

### **For Legal Assistance:**

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint), **call Community Legal Aid at 1-855-252-5342 or apply directly for services here: [www.communitylegal.org](http://www.communitylegal.org).**

### **EMERGENCY SHELTERS IN WESTERN MA**

*Note: Due to space and cost constraints, shelters are staying as locally based as possible, i.e., sheltering the people from their community. Referrals from outside the community should only be made following contact with shelter staff.*

#### **Springfield**

##### **Friends of the Homeless**

755 Worthington St., Springfield

Capacity: approx. 150 beds

Open 24/7 Please call 413-732-3069 to check availability or to get on wait list

No drugs or alcohol use allowed on property

#### **Westfield**

##### **Samaritan Inn**

7 Free St., Westfield

Phone intakes only 9a-2p

(413)568-3122

Capacity: 30 beds

Behavior based- No Drugs or Alcohol

#### **Holyoke**

##### **Center for Human Development**

1515 Northampton Rd, Holyoke (former Motel 6)

Contact: 413-302-5398

Capacity: 45 beds

Open 24/7

## **Northampton**

### **CSO/Friends of the Homeless**

#### **Center Street Emergency Shelter**

43 Center Street, Northampton

Capacity: 14 beds

Open to Guests 7 days a week: Monday through Friday 5 pm – 8 am and all day Saturday and Sunday  
Please call 413-586-6750 to check availability or to get on wait list No drugs or alcohol use allowed on property

***Northampton Interfaith Resource Center available at the same site Mon-Friday 9-12 and 1-3pm.***

### **Grove Street Emergency Shelter**

91 Grove Street, Northampton

Capacity: 19 beds Open to Guests 24/7

Please call the Interfaith Resource Center/Shelter to check availability or to get on wait list  
No drugs or alcohol use allowed on property

## **Amherst**

### **Craig's Doors – A Home Association, Inc.**

Executive Director: Tim McCarthy

Email: [Tim@craigdoors.org](mailto:Tim@craigdoors.org)

Director of Case Management: Jenn (Jai) Staples

Email: [Jenn@craigdoors.org](mailto:Jenn@craigdoors.org)

Director of Operations: Allison Duddelston

Email: [ADuddleston@craigdoors.org](mailto:ADuddleston@craigdoors.org)

## **Community Resource Center**

434 N Pleasant Street, Amherst MA 01002

*(Green Trailer, Behind First Baptist Church)*

Phone: (413) 256-0704 extension 8,

Hours: 9AM – 5PM, Monday-Friday

Manager: Drew Simpson-Purinton

*Services: Survival/Hygiene supplies, public shower, lunches/snacks, free Wifi, public phone, limited case management, clothing donation drop off/pick up*

## **Craig's Place @ ILC**

**Immanuel Lutheran Church** 11/1/22 – 5/30/23

867 N Pleasant St. Amherst, MA 01002

Phone: (413) 256-0704 Ext 2

HOURS: 24/7

Manager: Antonio Govan

Capacity: 23

*Services: Low Threshold/Behavior Based shelter. 18+. Hot dinner served nightly. Priority given to those who stayed the night before. Comprehensive case management available. Bed assignment in the event of vacancy: 6PM 7 days/week (call ahead to verify vacancy). Admission: First-Come-First-Serve.*

### **Amherst (continued)**

#### **University Lodge (UML)**

345 N. Pleasant St Amherst, MA 01002

Phone: (413) 256-0704 ext 3

HOURS: 24/7, Year-Round

Capacity: 20 Rooms/40 Beds

### **Greenfield**

#### **CSO/Friends of the Homeless**

##### **Wells Street Shelter**

60 Wells Street, Greenfield

Capacity: 30 Open 24/7

Please call 413-772-6100 to check availability or to get on a wait list

No drugs or alcohol use allowed on property

### **Pittsfield**

#### **St. Joseph's High School COVID-19 Emergency Winter Shelter (now to 4/30/22)**

22 Maplewood Avenue, Pittsfield

Capacity: 50 beds

Open 24/7

Please call 413-320-6550 to check availability

No drugs or alcohol use allowed on property

### **North Adams**

#### **Louison House**

99 Howland Ave, Adams

Contact: Kathy Keeser, 413-663-6323 Ext. 2

Capacity: 19 non-congregate beds

Open 24/7; No public drug or alcohol use on property

### **Youth/Young Adult Resources**

For assistance:

**Hampden County, contact 1-413-316-4979 or [click here](#) for the flyer**

Hampshire/Franklin Counties: contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services

Berkshire County: contact Berkshire County Regional Housing Authority at 413-443-7138 x229

### **Family Emergency Assistance Shelter**

Call 866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application

Contact: *Pamela Schwartz, Director, Western MA Network to End Homelessness*

[pschwartz@westernmasshousingfirst.org](mailto:pschwartz@westernmasshousingfirst.org), 413-219-5658