

Domestic Violence and Intimate Abuse Resources

Domestic Violence (DV) Shelter

24 hour hotlines:

- Safelink (MA state-wide hotline): 1-877-785-2020
- YWCA of Western MA (Springfield): 413 733-7100
- Alianza (Holyoke/Chicopee area): 1-877-536-1628 or 413 536-1628
- NELCWIT (Franklin County/North Quabbin): 413-772-0806; 1-888-249-0806 (North Quabbin)
- Elizabeth Freeman Center (Berkshire County): 413-499-2425 or 866-401-2425

Other DV community resources (not 24 hour hotlines):

- Behavioral Health Network – DV Program (Ware/Palmer/Quaboag Hills area): 413-967-6241
- Safe Passage (Hampshire County): 413-586-5066; toll free 888-345-5282
- Hilltown Safety at Home (Southern Hilltowns, e.g. Huntington, Russell, Chester, Blandford, etc.): 413-693-9977
- Salasin Center (Franklin County): 413-774-4307

Perpetrator and Intimate Abuse Education Services

- The 24 hour hotlines listed above in western MA also serve as western MA rape crisis centers for their respective areas
- Center for Women and Community-UMass Amherst (24/7): 413-545-0800
- Gandara IPAEP (Hampden County): 413-723-2120
- BHN Proteus IPAEP (City of Springfield, Franklin County, Hampshire County and Town of Athol): 413-967-6241
- Women who Use Force – Abuse Education Program (BHN): 413-967-6241
- A Call for Change Helpline of BHN & Growing A New Heart (statewide): 877-898-3411 (10 am to 10 pm)