



2025–2026 Emergency Shelters and Services

EMERGENCY SHELTERS IN WESTERN MA

Hampden County

SPRINGFIELD

CSO/Friends of the Homeless

755 Worthington St., Springfield, MA

Capacity: 182 beds, Open 24/7

Please call 413-723-3069 to check availability

Low Barrier/Harm Reduction models and integrated services

CSO Day Center Hours:

755 Worthington St., Springfield, open 7 days

The Springfield Rescue Mission—Taylor Street Short-Stay Program Shelter

148 Taylor St, Springfield, MA

413-732-0516

For men and sober individuals only for up to 60 days, admission by application. Daytime hours are off-site; opens at 3 pm, provides dinner and breakfast with access to showers.

HOLYOKE

Center for Human Development (CHD) Individual Shelter

1515 Northampton Rd, Holyoke, MA(former Motel 6)

Contact: 413-302-5398

Capacity: 45 beds; Open 24/7

Hampshire County

AMHERST

Craig's Doors Immanuel Lutheran Church (ILC) Congregate Shelter

Low-barrier emergency shelter in a congregate setting

867 N Pleasant St., Amherst MA 01002

(413) 256-0704 ext. 2

Hours: Year round, 24/7

Capacity: 35 individuals

Craig's Doors Continued: Access: Individuals can call as early as 8:30am daily to check for available beds. Placement will be made at whichever site has available beds. When beds are filled, a waitlist will form, and placements from the waitlist will be determined based on vulnerability.

Craig's Doors Community Resource Center

Daytime community space offering resources and services for unsheltered individuals
434 N Pleasant Street, Amherst MA 01002 (Green Trailer, Behind First Baptist Church)
(413) 256-0704 ext. 8

Hours: Monday-Friday 8:30a – 4:30p, closed 12p-1p daily, closed on major holidays

Services: Shower (call for sign-up), hygiene supplies, snacks, Wi-Fi, mail, public phone, outreach case management, donation drop off/distribution, harm reduction supply pick up/discard, survival gear for unsheltered community members.

NORTHAMPTON

CSO/Friends of the Homeless

Emergency Shelter; Low Barrier/Harm Reduction models and integrated services

29 Industrial Drive East, (Door #2) Northampton, MA

Capacity: 36 beds, open 24/7

Please call 413-586-6750 for availability and/or referrals

GREENFIELD

CSO/Friends of the Homeless

Arch Place Emergency Shelter

1 Arch Street, 2nd floor (Door #2), Greenfield, MA

Capacity: 42, Open 24/7

Please call 413-772-6100 for availability and/or referrals

Low Barrier/Harm Reduction models and integrated services

Berkshire County

PITTSFIELD

Individual Emergency Shelter—The Pearl

Congregate Shelter, Low Barrier, Adults 18+

21 Pearl Street, Pittsfield, MA 01201 Open 24/7

Capacity: 40 beds year-round (16 women and 24 men)

Access: Please call 413-320-6550 to check availability and to place your name on the waitlist.

No drugs or alcohol use allowed on the property

Access: Please use the front door at First United Methodist Church

No drugs or alcohol use allowed on property

NORTH ADAMS

Louison House

149 Church Street, North Adams, MA

Call: 413-663-6323 Ext. 3

Capacity: 15 non-congregate beds nightly 4 pm – 8 am.

Open 24/7 at shelter; no public drug or alcohol use on property.

YOUTH/YOUNG ADULT RESOURCES

For assistance:

- **Hampden County:** contact 1-413-316-4979 or [click here for the flyer](#).
- **Hampshire/Franklin Counties:** contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services.
- **Berkshire County:** contact Berkshire County Regional Housing Authority at 413-443-7138 x229.

FAMILY EMERGENCY ASSISTANCE SHELTER

To apply online: https://applyhousinghelp.mass.gov/s/?language=en_US&LanguageCode=en_US

To apply by phone: 1-866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application.

FOR RENTAL ARREARS

[Please go to our Need Help page](#) for a list of Prevention Resources.

FOR LEGAL ASSISTANCE

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint), call Community Legal Aid at 1-855-252-5342 or apply directly for services here: www.communitylegal.org.