Individual Services Committee Minutes - 10/20/26
In attendance: approx. 30 providers

Shelter Updates

- CSO: shelters full, winter funding application is; new tenants moving into new units in Greenfield, getting acclimated; leadership changes in Northampton shelter - new positions open (see below for summary listing)
  re: medical respite - 2 beds available, 1 male, 1 female
- Samaritan Inn - 41 beds, at capacity
- Craig's Doors - at capacity, possibly one opening tonight
- ServiceNet - at capacity, submitted application for warming center
- Louison House - running over-capacity with 35 people (contracted for 15 beds); will add on 10 beds in winter
- Franklin County Opioid Task Force - new approach this year North Quabbin represented by UW of Central MA, coordinating with Emergency Services Task Force,
- City of Greenfield submitted application for warming center, working with the Salvation Army, working with CoC for HMIS access

Three County CoC

- Annual Meeting on Thursday, Dec. 17, 10-12 noon on zoom. Scheduled interviews for coordinated entry position
- Planning for Winter Point in Time count - stay tuned for next planning dates.

Hampden CoC:

- Urban Impact applied to the state for funds to open 60 beds of winter shelter for the period Dec. 1, 2026 – April 1, 2027. FOH also applied—for 7 beds.
- The railroad company received a court order requiring people to vacate the encampment along the railroad tracks. The city has been working all summer to relocate people out of this area, and a number of people have been housed from there. We have been concerned about violence, trafficking, an open air drug market there and the danger of people near active RR tracks. They will clear brush and small trees to make it a less appealing place for encampments in the future.

Encampments: Northampton and Greenfield
The cities of Northampton and Greenfield have large encampments that pose public health risks and must be dismantled before the cold weather hits. The cities submitted a request to HLC to fund CSO year-round so it could increase its beds (for winter and beyond). Have not heard back yet from HLC but given that HLC would face a similar ask from other providers to fund year-round, Pamela suggested the likelihood of this is slim. Otherwise, CSO will likely be funded as part of the state's winter shelter funding (they applied for 10 beds in Greenfield and

Northampton). Efforts continue to coordinate community-based and interfaith responses to these crises.

Network update
Pamela shared that the Network is undergoing a leadership transition phase that will culminate in Pamela leaving this position by the end of June, 2027. See this blog post here for additional information. Please stay tuned for job posting info. Pamela is committed to a gradual transition for the Network so that business will continue as usual!

Next meeting date: Tuesday, December 8, 1 pm (we will meet once over Nov and Dec)

***Job postings from CSO:**

Northampton Shelter:

Day Center Manager: Position Details - Clinical & Support Options careers

Housing stabilization case manager: Position Details - Clinical & Support Options careers
Shelter Counselor: Position Details - Clinical & Support Options careers

Medical Respite:
Medical Respite Counselor: Position Details - Clinical & Support Options careers

Greenfield shelter:
Housing Navigator: Position Details - Clinical & Support Options careers

We also have relief shelter counselor roles for all these sites which can be found on our website.