Western Massachusetts network to end homelessness

Housing First for Hampden, Hampshire, Franklin and Berkshire Counties

2026-2027 Winter Update: Emergency Shelters and Services

Hampden County

SPRINGFIELD

CSO/Friends of the Homeless
755 Worthington St., Springfield
Capacity: 182 beds, Open 24/7
Please call 413-723-3069 to check availability
Low Barrier/Harm Reduction models and integrated services

CSO Day Center Hours:
755 Worthington St., Springfield, open 7 days

Urban Impact: Wesley United Methodist Church
741 State Street, Springfield
Capacity: 60 beds
Open December 1, 2026 to April 1, 2027
Doors open at 6PM; Dinner, coffee, snack, breakfast served for shelter guests.
Service providers can call (413) 315-1446 for bed reservations or email shelter@urbanimpactservices.com

HOLYOKE

Center for Human Development (CHD) Individual Shelter
1515 Northampton Rd, Holyoke (former Motel 6)
Contact: 413-302-5398
Capacity: 45 beds; Open 24/7

City of Holyoke Emergency Management Team
Loreto House
51 Hamilton St, Holyoke; Contact: 413-533-5909
Capacity: 32 individuals
Open when temperatures fall below 10 degrees Fahrenheit or other inclement weather (Mayor activates)
First come first serve; food provided; access to showers; substance use and paraphernalia prohibited inside shelter

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Hampshire County

AMHERST

Craig's Doors Immanuel Lutheran Church (ILC)
Low-barrier, harm-reduction-focused emergency shelter with cots in a congregate setting for individual adults, 18+ only. No drug or alcohol use allowed on the property.

867 Pleasant St, Amherst (use building entrance at far end of parking lot when arriving for a new bed intake)
Hours: Year round, 24/7
Capacity: 45 individuals

Access: Please call 413-256-0704 ext. 1 as early as 8:30am daily to check for availability. Arrive on-site when you have been told to come for a bed intake. When beds are filled, a waitlist will form, and placements from the waitlist will be determined based on vulnerability.

Daytime Resource Center: Craig's Doors Resource Center

Low-barrier, harm-reduction-focused daytime community space offering resources and services for individual adults, 18+, experiencing homelessness. No drug or alcohol use allowed on the property.

434 N Pleasant St, Amherst (Green Trailer, Behind First Baptist Church)
413-256–0704 ext.2
Hours: Monday-Friday 8:30a – 4:30p, closed 12p-1p daily, closed on major holidays
Access: Walk-in during open hours year-round

Services: Shower (call for sign-up), hygiene supplies, Wi-Fi, mail (registration required), public phone, supportive services case management and connection to community resources, harm reduction supply pick up/discard, clothing closet, survival gear for unsheltered community members. .

NORTHAMPTON

Northampton CSO/Friends of the Homeless Emergency Shelter
Low barrier/Harm Reduction model and integrated services
29 Industrial Drive East (Door #1), Northampton
Capacity: 36 beds (+10 winter capacity);, open 24/7 for shelter guests only
Please call 413-586-6750 for availability and/or referrals

St John's Episcopal Church - Trinity Room Emergency Shelter
48 Elm Street, Northampton
Capacity: 16 beds
Open between December 1, 2026 -- March 15, 2027 only on coldest nights.
Ages 18+; Confirmed guests arrive between 6pm-7pm and shelter closes at 8am
Please call Northampton Dept. of Community Care (DCC) for availability 1-877-322-0413

GREENFIELD

Greenfield CSO/Friends of the Homeless Emergency Shelter
Low Barrier/Harm Reduction model and integrated services
60 Wells Street, Greenfield
Capacity: 42 beds (+10 winter capacity);, Open 24/7
Please call 413-772-6100 for availability and/or referrals

Berkshire County

PITTSFIELD

Individual Emergency Shelter—The Pearl
Congregate Shelter, Low Barrier, Adults 18+
21 Pearl Street, Open 24/7
Capacity: 40 beds year-round (16 women and 24 men)
Access: Please call 413-320-6550 to check availability and to place your name on the waitlist.
No drugs or alcohol use allowed on the property

Winter Warming Center (same building as The Pearl)
Low Barrier, Adults 18+
55 Fenn Street, Pittsfield
Open: Nov. 16, 2026 through April 30, 2027
Hours: Monday through Saturday: 10 pm to 8 am; Sunday: 5 pm - 8 am

Access: Please use the front door at First United Methodist Church
No drugs or alcohol use allowed on property

NORTH ADAMS

Louison House
149 Church Street, North Adams
Call: 413-663-6323 Ext. 3
Capacity: 40 non-congregate beds nightly
Open 5 pm - 7:30 am at emergency shelter; no public drug or alcohol use on property.

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YOUTH/YOUNG ADULT RESOURCES

For assistance:

- **Hampden County:** contact 1-413-316-4979 or click here for the flyer.
- **Hampshire/Franklin Counties:** contact DIAL/SELF Youth and Community Services at 413-774-7054 x 8 for emergencies and x4 for non-emergency services.
- **Berkshire County:** contact Berkshire County Regional Housing Authority at 413-443-7138 x229.

FAMILY EMERGENCY ASSISTANCE SHELTER

To apply online: https://applyhousinghelp.mass.gov/s/?language=en_US&LanguageCode=en_US
To apply by phone: 1-866-584-0653 to access a Homeless Coordinator at the MA Department of Housing and Community Development (DHCD) who will assist with an application.

FOR RENTAL ARREARS

Please go to our Need Help page for a list of Prevention Resources.

FOR LEGAL ASSISTANCE

If you are facing the threat of eviction (receive a Notice to Quit or Summary Process Complaint), call Community Legal Aid at 1-855-252-5342 or apply directly for services here: www.communitylegal.org.

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